

# Andy L. Duong

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## EDUCATION

**San Jose State University**, 1 Washington Square, San Jose CA 95192

**Bachelor's Degree / Business Management Information Systems** ( in Progress )

**De Anza Community College**, 21250 Stevens Creek Blvd, Cupertino CA 95014

**Associates Degree of Transfer for Business Administration** September 2022 - June 2024

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## EXPERIENCE

**Boiling Point** , 1698 Hostetter Road, San Jose CA 95131

Oct 2022 - Present

### Server

- Managing, assigning, and running consistent 6-10 tables a time, ensuring satisfaction.
- Working and communicating with 100+ customers a shift.
- Implementing strategy for efficiency during rush hours.
- Handling service responsibility.

**VPho**, 930 W Hamilton Ave, Campbell CA 95008

July 2022 - Oct 2022

### Server

- Managed and hosted 30+ customers a shift, ensuring high tips.
  - Communicated and reliable towards customers.
  - Analyzed and problem solved during rush hours.
  - Helped implement different designs and approaches to restaurant presentation.
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## SKILLS

- Biliterate (Vietnamese and English)
- Experienced in Python and Excel
- Analytical / Software Development
- Adobe Photoshop and Adobe Illustrator

## SOFT SKILLS

- Capable of Transporting Heavy Materials
  - Critical Thinking / Critical Approach
  - Self Accountable / Responsible / Reliable
  - GREAT Communication Skills
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## HOBBIES

- Reading Comics / Manga
  - Rock Climbing
  - Running
  - Working Out
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