

Alan Hernandez Leyva

Alan E Hernandez Leyva

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Motivated college student with three years of kitchen experience and one year of shift lead experience. Collaborates well with colleagues to accomplish tasks and strives to provide excellent customer service.

Skills

Great customer service skills
Effective communication skills
Very reliable and strong work ethic
Speed and Efficiency
Bilingual (English and Spanish)

Experience

Ike's Love and Sandwiches

August 2021 - Current

Current experience. Create schedules for the team, organize inventory and order supplies for the week. Ensure store is reaching target numbers in labor cost & profit goals. Work hand in hand with the store manager to ensure all goals are met for the quarter.

Fire Wings Manteca/ Shift Lead

February 2019 - July 2021

Learned how to run a shift as a team lead, which included sending staff on breaks, dealing with customer interactions, completing invoice orders for the restaurant, and effectively communicating with the whole team. Helped develop excellent customer service.

Education

San Joaquin Delta College / AS- T Business Admin

August 2017- August 2021,

Received my associates transfer degree after finishing the required coursework.

San Jose State University / BS- Business Admin: MIS

August 2021 - Current

Currently enrolled at SJSU to earn my first bachelor's degree in Management Information Systems

TECH SKILLS

Tech Skills

Proficient in:

Microsoft Office
SQL and MYSQL
Python
Google Applications

