

(415) 828-3436

alantis159@gmail.com

Alantis Ma

Skills

- ❖ Diligent
- ❖ Social
- ❖ Cooperative

Experience

[Cold Stone Creamery, Milpitas, CA - Shift Leader](#)

August 2021 - Present

- ❖ Supervisory abilities and training new co-workers
- ❖ Delegating, organizing, and improving performance
- ❖ Providing the *Cold Stone Experience*

[Amway - Entrepreneur](#)

October 2022 - May 2023

- ❖ Actively listening and learning from mentors
- ❖ Communicating, planning, and contributing with a team to create sales events
- ❖ Understanding and connecting with customers to properly make sales

[Xing Fu Tang, Milpitas, CA - Shift Leader](#)

July 2023 - January 2024

- ❖ Warm, welcoming, and positive attitude
- ❖ Delegating tasks to maximize efficiency
- ❖ Collaborating with partners to guarantee customer satisfaction

Education

[San Jose State University, San Jose, CA - Bachelors of Management Information Systems](#)

- ❖ August 2023 - Present (Expected graduation in May 2025)

[Skyline College, San Bruno, CA - Associates Degree for Transfer](#)

- ❖ August 2022 - May 2023

Certifications

[CompTIA A+ \(In Progress\)](#)