



THU HANG NGUYEN

408-493-8962
alexnguyen0563@gmail.com
2908 Queen Estates CT, San Jose, CA, 95135

CAREER GOALS

- I am a professional in restaurant management, passionate about analyzing store brands in the coffee & fast food. - an eager learner always strives to develop. - My career goal is to carry out store management tasks strategically and creatively. Parallel to developing yourself into a professional store chain management system.

EDUCATION

09/2019 - NOW

EVERGREEN VALLEY COLLEGE | Major: Business Administration

GPA: 3.72

WORK HISTORY

12/2020 - NOW

AMAZON | Crew member

Customer Services.

8/2019 - 12/2020

VN GRILL - SAN JOSE | Cashier

Customer Services.

3/2017 - 3/2019

THE PIZZA COMPANY IN VIETNAM | Assistant General Manager

- Controls Cost of Good / Cost of Labour
- Recruiter and Training employee
- Run shifts
- Order goods and Utensil

11/2015 - 3/2017

DAIRY QUEEN IN VIETNAM | Assistant General Manager

- Implementing sales promotion.
- Keep track of store costs.
- Training Team / Control CoL & CoGs / MKT
- Quickly solve problems related to customer service.
- Order, balance the number of goods in stock, manage lost assets.
- Schedule staffing, dispatching staff to support system stores.
- Send revenue reports, details to regional management.

- Proposing suggestions to improve the sales system better and more effectively to increase sales.

3/2015 - 6/2015

C.T GROUP | Account Intern

- Support for making payrolls, importing voucher books, paying tax reports
- Prepare and manage company documents.
- Inventory of assets according to the required company category

- Support to complete the tax refund procedure.

03/2014 - 05/2015

DUNKIN DONUT & POPEYES VIỆT NAM | Team Leader

- Production of cakes supplied to restaurant chains
- Provide materials to brands