

Andrew Ting

San Jose, CA | 1.929.888.4132 | andrewhting@sjsu.edu

Michelin Star Standards

A cheerful and accountable professional seeking to cook up IT solutions in a team environment through superb customer service, a plethora of soft skills, and solid technical know-how.

Core Qualifications

- CompTIA A+ 1001 Certification
- Experience with the following operating systems: Windows, Mac, Linux, iOS, Android
- Experience with Office 365 and Google Apps
- Experience with Python and Javascript

Skills & Attributes

Customer Service: Entertained and served guests at the sushi bar and made sure their needs were taken care of beyond expectation, leading customers to becoming regulars and creating revenue for the restaurant.

Leadership: Led a handful of kitchen teams through many busy services through the means of effective task prioritization and resource management, as well as clear and concise communication.

Queue Management: Managed more than 200 tickets a night during certain busy restaurant services, while making sure all components of several dishes from several cooks arrive concurrently.

Communication: Communicated quickly and concisely; Professional kitchens are a very hectic environment, containing a lot of moving parts so effective communication is a must.

Management: Managed several cooks and placed them in roles deemed most efficient--If somebody was unable to make it to work, adjustments would have to be made on the fly. Ensured that all the preparation work was finished and ready for service hours.

Education

San Jose State University, San Jose, California 2023

Bachelor of Science, Business Administration: Management Information System GPA: 3.3

International Culinary Center, Campbell, California 2013

Grand Diploma in French Culinary Arts

Work Experience

Sous Chef, Fresh Wasabi | *Phoenix, AZ* Dec 2017 - Sep 2018

Sous Chef & Asst. Manager, Yuki Sushi & Yuki Express | *San Jose, CA* Mar 2016 - Nov 2017

Cook, Shelly's Beach Pavilion | *Melbourne, Australia* Jun 2015 - Dec 2015

Cook, Distributor Eatery | *Melbourne, Australia* Feb 2015 - Jun 2015

Lab Engineer Assistant, Underwriter's Laboratory | *Fremont, CA* Mar 2014 - Nov 2014

Cook, The Sea by Alexander's Steakhouse | *Palo Alto, CA* Sep 2013 - Jan 2014

Soldering Technician, Si-En Technology | *Xiamen, Fujian, China* Jun 2013 - Sep 2013