

Aleen Phimpha

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EDUCATION

BS, Business Administration

Concentration: Management

San Jose State University, San Jose, CA

Expected Graduation: Spring 2025

Associates in Arts

Concentration: Interdisciplinary Studies

Graduate Date: Spring 2021

San Joaquin Delta College, Stockton, CA

WORK EXPERIENCE

Amazon | Sortation Center | Newark, CA

February 2022 - April 2023

Learning Ambassador

- Collaborated with the onboarding administration team to monitor the progress of tier one associates and adjusted instructional strategies to meet specific business needs effectively
- Supervised and audited groups of 10-15 people during their training sessions
- Partnered with various internal teams such as Safety, HR, and Operations, to achieve regional target objectives
- Represented the Learning Department during pre-shift assemblies that involved other central teams and 300 associates
- Oversaw the functionality of conveyor belts by guaranteeing that all complications were managed as Mission Control Specialist

LEGO Brand Retail | Santa Clara, CA

April 2022 - Present

Brick Specialist & Operations Lieutenant

- Performed outstanding and energizing customer service to all ages
- Encouraged positive feedback for an open team environment
- Cash and card handling
- Engaged in creative storytelling about products using enthusiastic behavior
- Ensured that the company had its necessities by updating the supply order list, fulfilling the role of an operations lieutenant

SKILLS

- Microsoft Excel, Word
- Written and verbal communication
- Problem solving and critical thinking capability
- Flexible and adaptable
- Leadership