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## **EDUCATION**

### **San Jose State University**

San Jose, CA - Expected in 05/2027

*Bachelor of Arts: Business Administration - Management Information Systems*

## **SKILLS**

Excel, Google Sheets, Python, SQL, POS troubleshooting, data analysis, spreadsheet reporting

## **PROFESSIONAL EXPERIENCE**

### **Levi's Stadium under Levy – Concessions Tech & Operations Intern (MIM Program)**

Santa Clara, CA · 08/2024 – Present

- Troubleshooting POS terminals and handheld devices during live stadium events, helping concession stands stay operational in high-traffic conditions.
- Prepared, deployed, collected, and maintained handheld POS equipment before and after events to support smooth game-day operations.
- Verified access and supported operational compliance in premium service areas during live events.

### **Porygon Studios – Business Sales Intern**

Remote · 04/2024 – Present

- Researched prospective clients and compiled background information to support tailored proposals and outreach efforts.
- Tracked outreach activity and client engagement in spreadsheets to organize follow-ups and support sales pipeline visibility.
- Assisted with email outreach, pitch preparation, and networking efforts to support client acquisition.

### **Ross Dress For Less - Security Guard**

Santa Clara, CA · 03/2023 - 06/2023

- Monitored store activity, documented incidents, and escalated suspicious behavior to management to support loss prevention efforts.
- Supported store opening and closing procedures by checking exits, clearing the floor, and helping maintain a secure environment.

## **LEADERSHIP/VOLUNTEER EXPERIENCE**

### **Troop 399 - Boy Scouts of America**

*Santa Clara, CA · 02/2016 - 09/2022*

- Earned the rank of Eagle Scout, demonstrating long-term commitment, leadership, and project execution.
- Led an Eagle Scout service project involving the planning and construction of two community benches, coordinating materials, tasks, and volunteers from start to finish.
- Served as Assistant Senior Patrol Leader for Program in a troop of about 100 scouts, helping plan events, organize feedback through surveys and spreadsheets, and support program operations.

### **Hidaya Foundation - Volunteer Warehouse Worker**

*San Jose, CA · 05/2022 - 08/2022*

- Supported warehouse intake and organization by sorting donated goods and assisting donors, helping maintain an efficient distribution workflow.

### **ICNA Relief USA – Volunteer, Food Distribution**

*San Jose, CA · 07/2022 – 11/2022*

- Assisted with community food distribution by helping prepare sites, move supplies, and support efficient delivery of goods to local families.