

Adam Sabry

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Education:

Bachelor of Science in Business Administration, Expected Graduation: May 2024
Concentration in Management Information Systems which is (MIS)
San Jose State University, San Jose, CA

Relevant Coursework:

Bus-4 110A Fundamental Management Information Systems and Bus-4 110B System Analysis and Design

Work Experience:

Restaurant General Manager, Five Guys, Sunnyvale 04/20/2020-Present

- Hired, trained and developed my management team as well as my crew to ensure everything is getting done accordingly to Five Guys standards
- Met my stores PnLs, labor budgeting, scheduling, payroll, food cost, and all controllable margins by flying colors increasing my stores profit/gain
- Increased my restaurants sales by 10% due to ensuring that my building as a whole is following all standards including cleanliness, food safety/quality and most importantly providing amazing customer service

Restaurant Shift Leader, Five Guys, San Diego 10/15/2018-04/20/2020

- Provided amazing customer service by greeting all customers upon entrance which had them coming back for more burgers and fries
- Supervised/Delegated multiple tasks, always keeping my team busy, and efficiently pumping out amazing customer service, and keeping up with our restaurants cleanliness as well
- Ran 100s on customer service ratings for four months straight by ensuring my team is providing amazing customer service at all times

Skills:

Languages: Biliterate in English and Arabic

Technical Skills: Proficient in Python, Microsoft office, One Point Project, Google Documents, Active Listening, Communication, Customer Service, Leadership, Problem-Solving, and Management Skills

