

Brandon Daniel

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📍 San Jose, CA

EDUCATION

B.S. Business Administration – MIS

San Jose State University |
Jan 2025 – Present

A.S. Business Administration

De Anza Community College |
SEP 2019 – Jun 2024

High School Graduate

Westmont High School |
Aug 2015 – June 2019

SOFT SKILLS

- REMOTE TROUBLESHOOTING & DIAGNOSTICS
- SYSTEM MONITORING & DOCUMENTATION
- HARDWARE & SOFTWARE FUNDAMENTALS
- PYTHON (BASIC), HTML/CSS
- INVENTORY AUDITING
- DATA TRACKING & REPORTING
- TOOLS: SLACK, EMAIL, SPREADSHEETS

ADDITIONAL TRAINING

Social Media Marketing Certification

June 2023

PC Hardware/Software Foundations and Assembly

June 2019 – Present

PROFESSIONAL SUMMARY

Detail-oriented MIS student with hands-on experience in technical troubleshooting, system monitoring, and customer support. Strong communicator with experience documenting issues, working independently, and supporting operational systems. Skilled in hardware/software fundamentals

TECHNICAL EXPERIENCE

CartEz – Smart Shopping Cart Tracking System

San Jose, CA | Dec 2018 – June 2019

Project Lead The Way Engineering Program

- Designed and prototyped a GPS-based cart tracking system using an Arduino microcontroller
- Programmed and tested real-time location transmission; performed diagnostics and iteration to improve reliability
- Documented system design and presented solution in a multi-school competition (2nd place)

PROFESSIONAL EXPERIENCE

Guest Advocate / Tech Consultant - Target

San Jose, CA | Sep 2019 – Present

- Audited inventory and identified discrepancies across sales floor and backroom
- Assisted with task coordination and daily operations
- Documented issues and communicated findings to leadership
- Worked independently across varying shifts, including weekends
- Knowledgeable in the latest technology available in order to help guests and improve their experience.