

Bryant Ngo

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Education

De Anza College
Business Admin. A.A.

Cupertino, CA
Sep. 2018 - Jun. 2021

San Jose State University
Management Information Systems. B.S.

San Jose, CA
Expected Graduation Date: May, 2025

Projects

Salesforce

- Learned to construct Salesforce databases and perform real-time updates and customization.
- Gained proficiency in querying, reporting, and utilizing advanced features such as data modeling and automation.
- Developed skills in configuring tools, utilizing internal social media, and generating HTML code within salesforce.

Strategic Analysis and Business Plan Development for Costco

- Led team in analyzing real companies within the industry, applying diverse frameworks to identify challenges and develop strategies.
- Conducted thorough external and internal analyses, utilizing PESTEL, Five Forces, VRIO, and SWOT frameworks to inform strategic insight.
- Presented a business case to classmates acting as investors, demonstrating effective communication and strategic planning skills

Corporate Tax Return Project Experience

- Collaborated with a team to prepare federal Form 1120 and analyzed financial statements such as 10k for the corporation
 - Ensured compliance with IRS regulations by attaching necessary statements and filing extensions for Form 1120 and 1099 forms within deadlines.
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Work Experience

One Pot Shabu Shabu

San Jose, CA

Server

Jun. 2022 - Feb. 2024

- Served up to 100 customers per shift, ensuring all customers were satisfied.
- Went above and beyond to exceed customer expectations, resulting in positive feedback.
- Skillfully deescalated situations with upset customers, effectively resolving conflicts and ensuring a positive dining experience.

BonChon

San Jose, CA

Server

Apr. 2021 - May 2022

- Managed a fast-paced environment independently, overseeing service for 12 tables simultaneously.
- Utilized quick thinking and sound judgment to resolve challenges promptly, maintaining efficiency and customer satisfaction.
- Led training sessions for new employees at other stores, providing comprehensive guidance and instruction on restaurant procedures and customer service standards.

SimpleViet

San Jose, CA

Shift Lead

Aug. 2018 - Dec. 2020

- Served as Shift Lead, overseeing and training employees while managing daily operations.
 - Developed and implemented employees schedules, optimizing staffing levels to meet customer demands and operational needs.
 - Played a key role in maintaining productivity and efficiency during shifts, contributing to the overall success of the restaurant.
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Additional Experiences

De Anza Dean's List

Academic Reward

Dec. 2020

- Achieved higher than a 3.30 GPA in the academic quarter

Introduction to business Programming

San Jose, CA

Coursework

Jan. 2024 - Present

- Applied Python to solve real-world problems and improve efficiency in various scenarios.
- Collaborated effectively within a team to address challenges and develop solutions together.

Database Management Systems

San Jose, CA

Coursework

Jan. 2024 - Present

- Prepared data models for relational databases using entity-relationship diagrams
- Wrote introductory to intermediate-level SQL queries.