Christopher Barroga

Santa Clara, CA | (408) 872-2494 | chrisbar9000@gmail.com

Objective

Enthusiastic and reliable individual with one year of fast-food experience through strong attention to detail and multitasking skills. Demonstrates strong communication skills and teamwork strategies. Experienced working in collaborative environments and fast-paced settings.

Education

B.S., **Business Administration**, Management Information Systems

Expected May 2025

San Jose State University, San Jose, CA

Relevant Coursework: Computer Tools for Business

GPA: 3.47

High School Diploma, Santa Clara High School

August 2017 - June 2021

Santa Clara, CA

Work Experience

Chipotle Mexican Grill

Santa Clara, CA

Crew Member

June 2022 - August 2023

- Professionally addressed customer complaints using customer service skills to ease tensions between employees and customers
- Prepared and delivered 200+ food items daily at a timely and accurate pace while following food safety guidelines
- Maintained company's quarterly sanitary benchmarks by keeping the work environment clean and following regular waste management procedures and disposal tasks
- Took in-store orders to over 100+ customers daily from different payment methods, abiding by proper cash handling and credit card procedures

Skills

- Customer Service: Problem-Solving, Team-Building, Conflict Resolution
- Technical: Cash Register Usage, Microsoft Office, Google Suite (Docs, Slides, Sheets)
- Certificates: Food Handler Card

Activities

AkbayanSJSU San Jose, CA

Member

September 2022 - December 2023

- Led team captain role in Olympic-styled games to build team synergy among other teammates leading to 1st place in sports against other universities
- Collaborated with other team leaders and coaches to acknowledge each individual's weaknesses and improvements in skill
- Adapted to urgent events by utilizing efficient time management through increased workloads