

Christopher Cheng

5306 Laurel Canyon Drive, San Jose, CA 95138 | (408) 550-3026 | chrisweicheng.2019@gmail.com

Experience

August 2018 - May 2019

Tastea, Tastea Evergreen, San Jose, CA - Team Member

- Provided first class service by developing enthusiastically loyal customers
- Prepared teas and snacks according to company guidelines consistently, accurately and efficiently
- Took orders and completed transactions according to cash handling procedures
- Cleaned and maintained the front and back of the store

August 2016 - May 2019

Stanford Concessions, Stanford University, Stanford, CA - Concessions Worker

- Responsible for assisting and inputting orders
- Solved customer complaints/questions
- Helped customers select food/beverage items based on menu knowledge, providing nutrition/dietary information regarding the food products sold
- Worked with a team to help customers in an organized manner
- Organized inventory stock and cash transactions

August 2019 - September 2019

Target, Oakridge Mall, San Jose, CA - General Merchandise Expert

- Assisted guests with excellent customer service for finding items around the store
- Organized zones to keep the store tidy
- Communicated with a large dynamic team to create a strong team chemistry
- Cleaned spills, trash, and other debris from the store floor
- Pushed and pulled inventory and shipments to the floor from backroom

Education

August 2015 - May 2019

Silver Creek High School, San Jose, CA

- Magna Cum Laude Graduate, Honors with 3.5 GPA and above
- Key Club Officer (2016-17) and President (2018-19)

Skills

- Native fluency in English and Cantonese and basic proficiency in Japanese (3 years)
- Proficient in Microsoft Office Suite, Facebook, Instagram, and Twitter
- Excellent organization skills, strong attention to detail, and ability to learn quickly
- Quality communication with customers and colleagues