

Crystal Huang

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EDUCATION

B.S., Business Administration, August 2020 - Present
Concentration in Management Information Systems (MIS)
San Jose State University, San Jose, CA, GPA: 3.94 Expected Graduation: June 2024

EXPERIENCE

Barista, Starbucks Coffee Company, San Jose, CA February 2020 - Present

- Connecting with customers by providing a friendly and welcoming environment while handling food and beverages resulting in satisfied customers
- Reducing order errors by quickly and accurately inputting and processing orders at the point of service, increasing efficiency
- Strengthening my ability to work under pressure by being in a fast-paced environment while also promoting a team environment
- Demonstrating adaptability by promptly shifting my focus to other tasks that need attention when asked by supervisors

Pre-apprentice, Dev/Mission, San Francisco, CA June 2021 - August 2021

- Created and virtually ran basic electrical circuits by using breadboards, wires, and resistors
- Designed and tested websites weekly using HTML and CSS, allowed me to understand the basics of website design
- Collaborated with 3 other students to create a presentation to promote the benefits of wearable technology

SKILLS

Languages: Biliterate in English and Chinese

Technical: Proficient in Microsoft Word, Excel, PowerPoint, Google Apps (Sheets, Slides, Docs, Meet), Social Media (Facebook, Instagram, Snapchat), Zoom, Slack

ACTIVITIES

Member, Women in Business (WIB), SJSU February 2022 - Present

Member, Management Information Systems Association (MISA), SJSU February 2022 - Present

Member, Korean Entertainment Student Association (KESA), SJSU August 2021 - Present