

Connor Situ

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Education

San Jose State University

Bachelor in Business Administration (Management Information Systems)

San Jose, CA

Planned Graduation 2026

Work Experience

Double Decker Restaurant

Cashier & Food Prep

San Francisco, CA

February 2022 - Sep 2022

- Interacted with customers daily developing customer service skills with communication and problem solving
- Used POS (point of sale) systems and other technological tools developing adaptability to new systems
- Worked in fast paced environments that required teamwork and coordination while simultaneously doing multiple tasks

626 Night Market/Foodieland O.Onigiri

Cashier, Food Prep, Busser

Berkeley, CA

May and July 2024

- Provided excellent customer service in a fast-paced night market environment
- Worked with employees and kitchen staff to ensure smooth service during peak hours
- Assisted cooks in maintaining an efficient workflow, especially during high-demand periods

Leadership and Extracurriculars

Zeta Chi Epsilon Fraternity at SJSU

President

San Jose, CA

June 2023 – Present

- Lead weekly chapter meetings for the next 8 months to update active members on upcoming campaigns and discuss promotional strategies to raise awareness for events which increased recruitment turnout rate by 20% when implemented
- Work cross functionally between 5 different multicultural organizations to promote participation in philanthropy, while acting as a weekly liaison between our organization and the United Council of over 20 SJSU professionals
- Initiated 2 career development workshops to promote personal and professional growth for active members by reaching out to alumni who have worked in professional industries and coordinating a seminar on career advice

Annual Greek Philanthropy Involvement

Fundraising Director

San Jose, CA

March 2024 - April 2024

- Leveraged social media platforms to enhance engagement and broaden media reach, resulting in increased awareness and participation.
- Marketed and organized fundraisers, including a successful event for the Wounded Warrior Project that raised over \$2000.
- Represented the organization to external stakeholders, such as donors, partners, and media, demonstrating strong leadership, communication, and analytical skills while conveying the organization's mission, values, and programs effectively.

Certifications

Google Cybersecurity Professional Certificate

Coursera Online (In Progress)

Projects

Mastercard Cybersecurity Virtual Experience Program

Forage Online September 2024

- Completed a job simulation where I served as an analyst on Mastercard's Security Awareness Team
- Helped identify and report security threats such as phishing
- Analyzed and identified which areas of the business needed more robust security training and implemented training courses and procedures for those teams

AIG Shields Up: Cybersecurity Virtual Experience Program

Forage Online - September 2024

- Completed a cybersecurity threat analysis simulation for the Cyber Defense Unit, staying updated on CISA publications.
- Researched and understood reported vulnerabilities, showcasing analytical skills in cybersecurity.
- Drafted a clear and concise email to guide teams on vulnerability remediation.

Skills and Interest

Technical: Basics of Python, Basics of Linux, Basics of SQL

Proficient in Microsoft PowerPoint, Excel, Word, Google Slides, Google Drive, Google Sheets, Canva

Language: English and Chinese

Interests: Weightlifting, Traveling, Community Involvement