

Casey Quach

(408) 310-2580 | caseyquach31@gmail.com | San Jose, California

CAREER OBJECTIVE

Objective-driven MIS Student with a passion for leveraging technology to optimize business processes. Currently pursuing a Bachelor's degree in Management Information Systems (MIS) with a focus on project/database management, system analysis, and cybersecurity. Adept at translating complex technical concepts into user-friendly solutions. Eager to contribute analytical and problem-solving skills to a dynamic team.

KEY COMPETENCIES

Hard Skills

Project Management Software
Product Prototype Design
Agile/Waterfall Methodology
Data Analysis & Reporting

Soft Skills

Team Leadership
Communication
Negotiation
Adaptability

Software Applications

Microsoft Office
Google Workspace
iWork Suite
Canva

EXPERIENCE

TZone Winchester | *Assistant Manager*

San Jose, CA
Jun 2020 - Present

- Proven track record of successfully managing daily operations and optimizing workflow
- Demonstrated ability to ensure high standards of product quality and service
- Adept at leading and motivating teams to achieve sales targets
- Skilled in inventory management and staff training
- Strong communication and interpersonal skills for building positive customer and team relationships
- Continuously strives for improvement and stays updated on industry trends
- Committed to maintaining a positive work environment and fostering strong team dynamics

Uber | *Food Delivery Driver*

San Jose, CA
Jan 2022 - Present

- Excellent time management skills to meet delivery deadlines and provide outstanding service
- Great customer service skills, ensuring positive interactions during deliveries
- Adaptable and quick to troubleshoot any challenges that may arise during the delivery process
- Diligent attention to detail in handling orders to maintain food quality and safety standards
- Strict adherence to safety protocols and traffic regulations to ensure a secure delivery experience

Hollister Co. | *Brand Representative*

San Jose, CA
Jun 2019 - Jan 2020

- Maintained a high level of product awareness and stayed updated on the latest trends to provide informed recommendations to customers
 - Collaborated with the store team to organize and execute promotional events, enhancing brand visibility and customer traffic
 - Contributed to the implementation of visual merchandising strategies, ensuring a visually appealing and on-brand store environment
 - Successfully achieved and exceeded sales targets through effective product knowledge and customer engagement techniques.
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PROJECTS

BMW Security Shield | Prototype

Aug 2023 - Dec 2023

A comprehensive project aimed at revolutionizing BMW's car security systems to meet the demands of the modern era. With a focus on enhancing the safety and protection of BMW vehicles, the project involves the development of an advanced security system that integrates cutting-edge technologies and innovative solutions.

- Prioritizes user-centric design
 - Offers a compelling long-term value proposition and cost-effectiveness
 - Scalable and efficient architecture that ensures optimal performance and adaptability to future advancements
 - Mobile app design gives a sleek and intuitive interface, offering BMW owners seamless control over the advanced security system, with features made for real-time monitoring and emergency response management
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EDUCATION

San José State University | May 2025

Business Administration, Management Information Systems, BS
Cumulative Unweighted GPA 3.5

San Jose, CA
Aug 2023 - Present

Evergreen Valley College

Computer Science
Cumulative Unweighted GPA of 3.1

San Jose, CA
Aug 2020 - May 2023

Oak Grove High School

High School Diploma

San Jose, CA
Aug 2016 - Jun 2020

REFERENCES

Tommy Hang

Employer, TZone Winchester
Phone: (408) 444-2520
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Jalal Sarabadani

Information Systems & Design Professor
San Jose State University
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Ramamurti Sridar

Networking & Data Communications Professor
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Brent Nabors

Computer & Information Technology Professor
Evergreen Valley College
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CERTIFICATIONS

Master Confident Presentations | LinkedIn
(Nov 2023)

Getting Things Done | LinkedIn
(Jan 2024)