# **Darius Dodd**

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#### **SUMMARY**

Hardworking and dedicated student looking to broaden one's own skillset. Positive attitude towards new environments, new experiences, and listening to others. Works well with colleagues and is diligent at problem solving no matter how taxing it may be. Looking for a workplace that places value on efficiency, leadership, and organization.

### **SKILLS**

- Python
- Pandas
- Time Management
- POS System Troubleshooting
- Retail Operations
- Verbal and Written Communication
- Staff Training

- Documentation and Reporting
- Problem Resolution
- Goal Setting
- Project Planning
- Work Planning and Prioritization
- Issue Resolution

#### **EXPERIENCE**

Checkout Manager, Target, June 2020-September 2021 SAN JOSE, CA

- Trained employees on cash drawer operations and customer service protocols to carry out assigned tasks.
- Answered customer questions and resolved concerns quickly to maximize satisfaction.
- Operated any other front of store tasks when at all necessary.
- Built and maintained working relationships with peers and upper management.

## **EDUCATION AND TRAINING**

Management Information Systems, San Jose State University, San Jose CA Expected in December 2024

- JV Player for SJSU Bowling Team, 2019 to Current
- Vietnamese Student Association Member, 2020 to Current
- Awarded Pell Grant, U.S. Dept. of Educ.
- Awarded Cal State University Grant, CSAC
- Competitive Bowling Scholarships Recipient

## WEBSITES, PORTFOLIOS, PROFILES

- www.linkedin.com/in/ darius-dodd-30938925b
- https://community.cob.sjsu.edu/ddodd/