

# Diego Parga

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## EDUCATION

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### San Jose State University

Bachelor of Science, Management Information Systems

**Awards:** Hispanic Community Affairs Council Scholarship

San Jose, CA

*Expected: Spring 2026*

### Kipp King Collegiate High School

GPA: 3.72

San Lorenzo, CA

*Graduated May 2022*

## EXPERIENCE

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### Goodyear Tire & Rubber Company

*Automotive Technician*

San Leandro, CA

*December 2023 – Present*

- Conduct routine vehicle inspections, including oil changes, tire rotations, wheel balancing, and brake inspections on over 300+ vehicles.
- Diagnosed and advised on vehicle issues while providing clear communication and feedback to customers.
- Retrieve store-ordered tires from vendors efficiently using company vehicles.

### Kohls

*Service Associate*

San Leandro, CA

*September 2020 – December 2023*

- Deliver exceptional customer service by assisting shoppers in locating products, answering questions, and addressing concerns.
- Operate cash registers, process transactions accurately, and maintain a balanced cash drawer with a minimum of \$1,000 at the end of the day.
- Collaborate with team members to achieve and exceed sales goals.
- Facilitate solutions to customer service issues and complaints while multitasking by answering phone lines.

## LEADERSHIP & PROFESSIONAL DEVELOPMENT

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### Latino Business Student Association

*Vice President of Membership*

San Jose, CA

*August 2024 - Present*

- Promote the club and manage bringing in members and converting them into paid members.
- Strategically planned, streamlined, and executed projects to enhance member retention and foster growth with a 70+ member organization.
- Increased freshman students' membership rate by 25% in the organization.
- Lead and facilitate weekly professional workshops, company tours, and social events, equipping members with behavior and essential skills for career development

## SKILL& INTEREST

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**Language:** English(Fluent), Spanish(Native)

**Interpersonal:** Customer Service, Soft Skills, Honesty, Curiosity, Problem-Solving, Time Management, Leadership, Initiative, Critical Thinking, Driven to Understand.