

# Ammar Hammouche

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## OBJECTIVE:

Emerging IT professional seeks opportunities to blend technical and project-management skills

## EDUCATION:

**A.S., Information and Communication Technology (ICT).** May 2021

Diablo Valley College, Pleasant Hill, CA, GPA: 3.40

**Relevant Coursework:** IT Essential(A+), Introduction to Networks, Computer Literacy, Microsoft Windows Operating System Essentials/Administration, Introduction to Information Systems Security.

**B.S., Business Administration, Concentration in Management Information Systems (MIS)**

December 2024

San Jose State University, San Jose, CA.

**Relevant Coursework:** Systems Analysis and Design, Database Management Systems, Information Security and Assurance Management, Big Data.

## TECHNICAL SKILLS:

**Technology:** Microsoft Visual Studio, Microsoft Access, Microsoft Word, Excel, PowerPoint, Google Apps, iOS System.

**Programming:** Python, C++.

**Languages:** Fluent in English, French, Arabic, and Berber.

## CERTIFICATIONS:

CCNA, CompTIA (A+), Fiber Optic certification.

## EXPERIENCE:

Residential Alarm Technician, Comcast, San Jose, CA

January 2019- Present

- Install and program control panels and all other equipment for fire alarm systems with the guidance of building plans and electrical layouts
- Mount sensors at appropriate locations, performing all necessary tasks, such as drilling holes for cabling and accessing locations such as crawlspaces or attics to ensure optimal wiring layouts
- Install all wiring to connect system components, complying with all applicable safety standards and with customer's concerns or preferences
- Show customers how to use the alarm system, discuss any questions or concerns and ensure customers are fully satisfied with the service they receive
- Review installation manuals, building plans, and work orders to plan optimal locations for system components and wiring
- Compose and submit documentation and reports for each installation or repair visit, complying with the company's standard operating procedure

