# **Eric Nguyen**

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## **EDUCATION**

Westmont High School Graduate De Anza College, Business Administration For Transfer **Business Administration, Management Information Systems** San Jose State University, San Jose, CA GPA: 3.680

## WORK EXPERIENCE

Front Ensemble Lead, Lynbrook High School, Cupertino, CA Taught students new techniques on percussion instruments • Organized and managed students in order to progress their percussion skills Wrote new exercises for students to learn and develop their technique ٠ Worked with signature audio systems to develop a great show for our audiences Line Cook and Server, Ramen Nagi USA, Santa Clara, CA December 2019 - June 2022 Practiced FIFO methods to guarantee a clean and safe work environment • Served 300 - 500 bowls of ramen every day to customer satisfaction • Sanitized tables, took orders, and dealt with customer complaints Front of House, Poke House, San Jose California March 2019 - December 2019 • Provided a speedy, yet friendly service to customers to enhance their experience • Maintained a spotless counter, ensuring cleanliness as well as appeal to customers Familiarized myself with mobile order applications such as DoorDash and UberEats and prepared orders • within the specified time period.

**Barista / Manager**, Snowman Hot Chocolate, San Jose, CA

- Served customers in a friendly and timely manner •
- Cleaned booth hourly, wiped down counters, and conducted inventory checks
- Directed workers in order to stay efficient
- Constructed a pitch to amplify our signature product which created over \$400 of sales every day

### SKILLS

Time management, Problem Solving, Logistical Skills, Adaptability, Organization Skills, Willing to Learn Computer Skills: Python, Microsoft Office Suite, Adobe Photoshop Languages: English and Vietnamese

### ACTIVITIES

Performer, Tri-City Percussion, 2019-2020 Performer, Santa Clara Vanguard Cadets, 2019 Performer, Thesis Indoor, 2022, 2023 **Performer**, Blue Devils-B, 2022

2016 - 2020 2020 - 2022 2022 - Current

August 2022 - Current

November - December 2017, 2018, 2019, 2021, 2022