Frederick Thandi

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SUMMARY

Determined Junior seeking to apply my technical skills and knowledge through the IT internship. With my knowledge and experience with Internet and Software products, management of network infrastructures and passion for technology, I can generate the desired results whether in a selfdirected or team environment. I am very willing to learn as well as receive critical feedback so I can position myself to master emerging and evolving technologies.

WORK EXPERIENCE

Royal Events and Decor

Event Planning and Sales

- Effectively negotiated short-term contracts with clients, increasing revenue by 15%
- Handled packages received, ordered equipment online and arranged for transport of items •
- Used multiple sales aspects such as created invoices, attended clientele meetings, and dealt with rental agreements

Chaine AI

Sales and Marketing Internship

- Used HubSpot CRM to manage and organize client database ٠
- Successfully onboarded clients onto our SaaS tracking system for trial periods and monthly paid • subscriptions
- Worked closely with business development teams on various tasks such as cold calling and email ٠ outreach to identify warm leads

EDUCATION

San Jose State University (SJSU)

BS in Management Information Systems, Minor in International Business (GPA: 3.4)

De Anza Community College

Business Administration with a concentration in MIS (GPA: 3.47)

June 2022 – December 2023

Present – Est. December 2025

Certifications: Google IT Support Professional Certification

Awards

- Dean's List (Fall 2022, Winter 2023, Spring 2023, Summer 2023, Fall 2023)
- Varsity High School Men's Basketball Most Improved Player

SKILLS

- Programming (Visual Studio IDE, Visual Basic.NET) •
- Technical knowledge (Computer operating systems, Network infrastructure, Troubleshooting)
- Microsoft Office (Excel, PowerPoint, OneDrive, Word) | CRM HubSpot | G-Suite (Gmail, • Slides, Sheets, Docs)

Tracy, CA June 2021 – February 2023

San Jose, CA

Cupertino, CA

San Jose, CA

September 2017 – January 2018