

Gabrielle Yang

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yang.g209@gmail.com

Skills

- Great communication skills
 - Operations management
 - Able to adapt to change
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Experience

Sunright Tea Studio/ Supervisor

March 2020 - PRESENT, Sunnyvale, CA

- Applied strong leadership talents and problem-solving skills to maintain team efficiency and organize workflows.
- Handled customer complaints, resolved issues, and adjusted policies to meet changing needs.
- Monitored workflow to improve employee time management and increase productivity.
- Evaluated employee performance and coached and trained to improve weak areas.

Practical problem-solver with excellent issue and conflict-resolution skills to drive team and organizational success. Highly effective and knowledgeable in process improvement and inventory control. Energetic Supervisor, successful at motivating and building positive team dynamics to accomplish aggressive goals. Dedicated to open a communicative culture where employees feel empowered to contribute to the company's success. Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

Education

De Anza College / Associate of Science: Computer Science for Transfer

San Jose State University / Bachelors in Management Information Systems

References

Jason Chen

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Marcel Alday

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