

Howard Rodriguez

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OBJECTIVE

Seeking a role in data analysis or database management. Proficient in SQL and Python, aiming to leverage skills and contribute to organizational success through effective data-driven decision-making.

EDUCATION

Bachelor of, Business Administration

December 2025

San Jose State University, San Jose, California, GPA: 3.36
Bachelor of Business Administration in Business Administration
Concentration: Management Information Systems

Associate Degree, Business Administration & Economics

December 2023

Ohlone College, Fremont, CA
Relevant Coursework: Business Programming with Python, Database Management, Financial Accounting

EXPERIENCE

Prepared Foods Supervisor/ Prepared Foods Order Writer, Whole Foods Market, Redwood City August 2013 - December 2023

- Enforced company policies related to customer service, safety protocols, and operational procedures, resulting in a 20% reduction in customer complaints and a 15% improvement in safety compliance scores. Held team members accountable for compliance through regular performance evaluations and targeted training initiatives.
- Revamped pricing strategy and updated price tags and signage to accurately reflect product offerings, resulting in a 10% increase in sales revenue.
- Performed rigorous product inspections, resulting in a 98% accuracy rate in maintaining quality standards and customer satisfaction.
- Guided and mentored a team of 30 associates, fostering a collaborative environment and achieving the top culinary team ranking within Whole Foods Market globally.

Cashier/Assistant Manager, Chavez Supermarket, Hayward

August 2005 - July 2006

- Oversaw daily operations, ensuring customer satisfaction and delight.
- Enforced company policies regarding customer service, safety protocols, and operational procedures, fostering a culture of adherence among team members. Conducted routine audits, resulting in a 95% compliance rate with established standards, and provided actionable feedback to drive continuous improvement.
- Managed cashier registers, overseeing daily cash transactions totaling up to \$5,000 and maintaining accountability for cash deposits with zero discrepancies.

SKILLS

- Data Analysis
- SQL
- Python
- Project Management
- Database Management
- Microsoft Word
- Spanish (Fluent)

ACTIVITIES

Member of Management Information Systems Association.

ADDITIONAL INFORMATION

Available for an interview at earliest convenience.

PROJECT EXPERIENCE

Order to Shelf, Whole Foods Market

April 2018 - March 2019

- Implemented an organization-wide initiative to label and organize products in walk-in storage area, ensuring efficient inventory management and facilitating onboarding process for new team members. Resulted in a 30% reduction in time spent locating items and a 25% increase in onboarding productivity.