

Isaiah Mancilla-Perez

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Summary

Aspiring IT professional seeking an opportunity to learn software development skills. Over 3 years of work experience, I am excited to strengthen my skills, learn more information, and develop more tools to add to my arsenal. I am looking to make an impact by being engaging, collaborative, and hard-working, and will certainly work to make an impression.

Work History

Barista – Starbucks

February 2022 – present

- Specialized in developing interpersonal skills/ relationships with team members as well as creating customer connections with the patrons of our store.
- Learned to adapt to new situations by remaining open-minded to new and different perspectives.
- Other duties include collaboration, clear communication, problem-solving, multitasking, reliability, and attention to detail.

Shift Lead – Sharetea

January 2021 – January 2022

- Responsible for opening and closing in an effective, time efficient manner.
- Led team members and was responsible for training and developing new employees.
- Learned to be accustomed and efficient in an environment that was consistently busy.

Merchandise Handler – True Value RDC

April 2020 – January 2021

- Successfully achieved shipping massive volumes of orders within the ecomm department along with a hard working team during the peak of the pandemic where as much as 4 times the normal volumes of orders were received.
- Performed warehouse duties including packing, counting, record keeping, stocking, and maintaining a clean workspace.

Project Experience

Systems Analysis and Design Case Study

August 2022 - December 2022

- Simulated designing a new data entry system for a computer networks and web services corporation.
- Utilizing systems analysis tools, including Unified Modeling Language, sequence modeling, workflow mapping to improve systems.
- Employed implementation planning and project management.

Education

San Jose State University

Fall 2019 – present

Major: B.S. Business Administration: Management Information Systems

Skills

- Microsoft Excel, Word, Powerpoint
- Gantt charts, DFDs
- Experience in C++, C, Python