

Jaden Dang

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Summary: Motivated Management Information Systems student with customer service and team leadership experience. Skilled in Python, Microsoft Office, and data communications.

Education

San Jose State University

Bachelor of Science in Management Information Systems

San Jose, CA

Expected Graduation Dec 2026

Projects

- ***Student Inventory Management System (Python)***
Developed a console-based system to track inventory using dictionaries and CSV file handling in Python. Included features for user login, item search, and data arrangement.
- ***Excel Budget Tracker***
Created an Excel model using formulas and pivot tables to track monthly expenses. Included automated charts and financial summaries.
- ***Optimal Roof Height Calculator (Python)***
Developed a Python program using the math module to calculate the ideal roof height based on user input for width, angle, and structural constraints. Demonstrated use of trigonometric functions and user-defined formulas in a real-world application.

Experience

The Kickin' Crab - San Jose, CA

March 2023 - August 2023

Waiter/Server

- Maintained customer satisfaction with active listening to feedback and service requests.
- Experienced in a fast-paced environment while multitasking effectively
- Cultivated excellent interpersonal skills and demonstrated capacity for productive teamwork.
- Reduced ingredient waste by 15% through efficient restocking practices
- Handled cash register operations for an average of 70+ transactions/day
- Oversaw inventory management and ensure optimal stock levels for restaurant supplies, streamlining operations and minimizing waste.

Chicha San Chen - Cupertino, CA

April 2024 - August 2024

Barista/Kitchen

- Managed inventory and restocked ingredients to ensure smooth daily operations.
- Contributed in tea preparation, including measuring and assembling toppings for beverages.
- Operated and maintained tea machines, grinders, and kitchen equipment.

Skills

Technical: Microsoft Office, Excel, Python, Networking and Data Communications

Soft: Customer Service, Time Management, Teamwork, Adaptability

Other: Accounting/Finance