

Jadi Franco

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SUMMARY

Management Information Systems Honors student at San José State University with a strong academic performance, as well as hands-on experience with data-driven projects. A motivated, detail-oriented, and quick-learning team player ready to translate business needs into technical solutions.

EDUCATION

B.S. in Business Administration: Management Information Systems - San José State University

GPA: 3.71 | Expected Graduation: May 2027 as Magna Cum Laude

Relevant Coursework: Introduction to Data Analytics, Information Systems Management, Database Management Systems, Systems Analysis and Design, Operational Management

PROJECT & WORK EXPERIENCE

Project Manager – City of San José PRNS

Aug 2026 - Present

- Selected for an SJSU Business Honors consulting project with the City of San José Parks, Recreation, and Neighborhood Services.
- Established team roles, coordinated kickoff activities, and prepared to support the development of a digital employee performance management system.

Centralized Mobile App Prototype for Local Business – San José

Jan 2026 - May 2026

- Collaborated with a team of five and followed the SDLC methodology.
- Created project management deliverables, such as a project charter, project schedule, task breakdown structure, Gantt Charts, and timelines using JIRA software.
- Conducted project feasibility analysis by calculating ROI, NPV, and BEP using Excel.

Barista – Starbucks Milpitas

Apr 2023 - Aug 2023

- Successfully crafted 50+ customized drinks during peak business hours.
- Operated the point-of-sale terminal to process daily customer transactions accurately.

Sales Associate – Tommy Hilfiger Great Mall

Nov 2021 - Jun 2022

- Promoted the company brand by interacting with customers and keeping them informed.
 - Optimized inventory organization, reducing product retrieval times on the sales floor.
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ACHIEVEMENTS

3x Dean's Scholar Award Winner

MIS Business Honors Program 2026-2027

SKILLS

Technical Skills: Microsoft Office, Adobe Suite, POS Systems, Excel, JIRA, Google Workspace

Soft Skills: Communication, Problem-Solving, Team Collaboration, Strategic Planning, Adaptability, Project Management, Agile Methodologies