

# Joseph Biagio

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## EDUCATION

### High School Diploma

Granite Hills High School, Porterville, CA  
GPA: 4.18

### Bachelor of Science in Business Administration: Management Information Systems; Expected Graduation May 2023

San Jose State University, San Jose, CA  
GPA: 3.45

**Related Coursework:** Intro to Databases, Advanced Statistic, Aviation Calculus

## PROJECTS

### Phone Operator Database, March 2021

- Created this database within days and deployed it with minimal errors
- This is used by phone operators to track messages from incoming calls and data feed of patients that need to be called for patient appointment confirmations
- Improved skills in backend database development
- The project is used currently

### Referrals Database, February 2021

- Led Referrals team of 3 to build a full-fledged database with multi-user usage
- This is used by front receptionists to enter referrals and then the entered data is relayed to the referrals team to begin working on
- This project helped our company work on data collection skills and database construction skills
- The project is used currently
- Drastically improved relations with other specialist offices
- Drastically improved relations with over 50 local specialist offices; coordinated with billing to save \$300 K dollars annually

## RELATED EXPERIENCE

### Database Analyst, Sequoia Family Medical Center, Porterville, CA

Hired May 2018 - Present

- Collaborating with our CFO in construction databases and modifying existing databases
- Analyzing concepts with real-world application
- Database construction, Data Analysis, Reporting
- Identifying company deficiencies and implements systems improvement
- Demonstrating leadership by taking on difficult projects and takes initiative to bring multiple departments together
- Conducting detailed analysis together with senior staff at the facility
- Creating reports that resulted in cost reductions

## SKILLS

Computer:

- SEO
- Database management
- Programming

Programming Languages:

- SQL
- Python

- VBA