

JAMES TRINH

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EDUCATION

San Jose State University – *San Jose, CA*

Expected: May 2026

B.S. in Business Administration, Concentration in Management Information Systems | GPA: 4.00

- Relevant coursework: SQL Database Management Systems, Systems Analysis & Design, Business Information Systems, Networking & Data Communications, Project Management
- Honors: President's Scholar

De Anza College – *Cupertino, CA*

September 2022 – June 2024

A.S. in Business Administration | GPA: 3.7

- Relevant coursework: Intermediate Programming Methodologies in C++, Information Systems, Calculus 3
- Honors: Magna Cum Laude Honor Roll

WORK EXPERIENCE

TruBridge – *San Jose, CA*

February 2025 – Present

Data Analyst & Researcher Extern

- Conduct statistical and qualitative analyses on real population-level infection data by collecting, cleaning, structuring, and processing datasets to identify meaningful trends and patterns.
- Generate data-driven insights by utilizing Power BI for visualization, leveraging AI-powered tools (ChatGPT and Claude) for predictive modeling and data interpretation, and implementing platforms like Gamma to present findings and strategic solutions.
- Facilitate the implementation and presentation of interactive dashboards by collaborating with Senior Program Managers to deliver research findings.

Starbucks – *San Jose, CA*

August 2022 – October 2023

Barista

- Utilized new ordering systems and software to efficiently process 100+ menu items and transactions, leveraging customization modifiers to accurately fulfill personalized customer orders.
- Reduced drive-thru wait times by 40% and boosted daily revenue by streamlining operations, optimizing workflows, and fostering teamwork.
- Enhanced product offerings and customer satisfaction by analyzing sales data and feedback to develop innovative drink options in a fast-paced, high-energy environment.

LEADERSHIP EXPERIENCE

Hope Hearted (501) C3 Non-Profit – *San Jose, CA*

July 2020 – June 2022

Co-founder & Chapter Treasurer

- Raised \$18,241 in funding by leading fundraising initiatives through distribution events, merchandise fundraisers, and social media campaigns.
- Optimized financial tracking and budgeting by designing customized cash flow records and annual budgets for 10 departments using a relational Access Database Engine and internal software applications.
- Coordinated cross-functional collaboration as Lead Distributor by facilitating 30+ bi-weekly care-package events, donation drives, and hygiene kit workshops to support local shelters.

S.T.E.A.M. Labs – *San Jose, CA*

July 2020 – June 2022

Co-founder & Project/Program Coordinator

- Inspired innovation among 400+ elementary students across six schools, delivering hands-on and virtual experiments.
- Developed and executed 16 school-wide presentations and seminars by promoting environmental sustainability and interactive learning, fostering interest in STEM careers to empower future generations.

Software Tools: Power BI, MySQL Workbench, Oracle Live Database, Microsoft 365 (Access/Excel/PowerPoint), Google Suite

Programming Languages: SQL, Python, C++

Honors & Awards: 2022-2024 De Anza Dean's List, 2022 UC Riverside Regents Scholar, 2022 Silver Creek Renaissance Honors Program

Leadership: Senior Class Office (Treas.), Red Cross Chapter (Pres.), American Cancer Society (Pres.), Varsity Badminton Team (Capt.)