



KATHY JIN

Profile

Hi! I'm a senior majoring in Business Administration, Management Information Systems at San José State University with a strong interest in healthcare. I plan to pursue an Entry Master's in Nursing program after graduation and have hands-on experience volunteering in healthcare settings. I am skilled in patient interaction, safe mobility assistance, and working efficiently in fast-paced clinical environments.

EXPERIENCE

VOLUNTEER – PATIENT SUPPORT SERVICES (Jun 2023 - Aug 2023)

Kaiser Permanente, Redwood City

- Served as the first point of contact for patients and visitors, providing warm, professional customer service in a fast-paced clinical environment
- Checked in patients, assisted with wayfinding, answered general inquiries, and communicated patient needs to clinical staff
- Maintained patient confidentiality while managing check-in procedures and coordinating visitor access
- Transported patients in wheelchairs to the appropriate department

SKILLS

- Patient Support
- Attention to Detail
- Interpersonal Skills
- Strong Communication
- Quick Learner
- Organized

 650-223-9216

 kkathyj23@gmail.com

EDUCATION

San Jose State University
Business Administration, Management Information
Systems Concentration, B.S.

Aug 2022 - May 2026

CERTIFICATIONS

- Certified Nursing Assistant (CNA)
- CPR

LANGUAGES

- Spanish
- Mandarin