

# KRISTIN MANACMUL

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## EDUCATION

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### San Jose State University

San Jose, CA

Business Administration, BS: Management Information Systems

Expected Graduation: December 2025

- **Relevant Coursework:** Systems Analysis and Design, Database Management Systems

### West Valley College

Saratoga, CA

Business Administration, AS | Economics, AA

August 2022 – December 2023

- **Relevant Coursework:** Business Management, Managerial Accounting, Financial Accounting

## KEY AREAS OF EXPERTISE

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**Technical:** Microsoft Office Suite, Clinical Surgical Support, Sterile Processing

**Soft:** Problem Solving, Critical Thinking, Relationship Building, Organization, Adaptability.

**Language:** Fluent in English and Intermediate American Sign Language.

## EXPERIENCE

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### Stryker

Palo Alto, CA

*Onsite Specialist*

January 2024 – Present

- Manage surgical equipment for Stanford surgeons, ensuring optimal functionality during procedures.
- Maintain and troubleshoot Stryker devices, collaborating with medical teams for efficient operations.
- Anticipate equipment needs of OR staff and surgeons, streamlining workflows.
- Educate OR personnel on Stryker products and document equipment metrics per policy.

### Starbucks

Santa Clara, CA

*Barista*

July 2022 – December 2023

- Increased Starbucks Customer Connection score by 50% through anticipating needs, memorizing regular orders, and delivering prompt, personalized service in a fast-paced environment.
- Awarded Partner of the Quarter for exceptional efficiency and attentiveness, recognized for quickly learning customer preferences and ensuring high-quality, tailored service.

### Communitia

La Mirada, CA

*Operations Lead and Barista*

November 2021 – April 2022

- Managed inventory, event coordination, and training of 10+ volunteers.

## LEADERSHIP

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### Ignite Christian Club

Santa Clara, CA

*President*

May 2019 – June 2021

- Led meetings and coordinated events, including a week-long student rally with 400+ participants.

### New Community Baptist Church

Mountain View, CA

*Youth Leader*

April 2018 – June 2021

- Organized events and mentored 130+ youth, fostering leadership and community engagement.

## PUBLIC SERVICE

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### Yugo Ministries

Ensenada, Mexico

*Volunteer*

June 2018, July 2019

- Supported home construction for homeless families, supervised summer Bible studies.

## INTERESTS

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Sightseeing, Music, Baking, Coffee, Ceramics, Fitness, and K-Pop.