

# KAYLA L. MAR

Hayward, CA 94541 · [kayla.mar@sjsu.edu](mailto:kayla.mar@sjsu.edu) · 510-290-1267

**OBJECTIVE:** Optimistic and dedicated student with an AA degree striving to grow even more by growing with a team that will push us to surpass our limits.

## EDUCATION

---

**San Jose State University** – *San Jose, CA*

Expected graduation: May 2024

Bachelor of Science in Business Administration/Management Information System

Current GPA: 3.8

**College of Alameda** – *Alameda, CA*

Associate in Arts, Liberal Arts, May 2021

## WORK EXPERIENCE

---

**Jamba** - *Hayward, CA*

Aug. 2022 - Present

- Greeted every customer and handled payments over the Toast POS system, allowing me to fulfill over 100+ orders per shift
- Collaborated with my team members to maintain smooth operations and achieved high standards of customer service during high volume rushes
- Fulfilled 50-75 online orders per shift via the Jamba app and Doordash while preparing orders in a quick manner
- Operated with blenders, juicers, beverage dispensers to prepare many orders

**Boba Nation** - *Hayward, CA*

Mar. 2022 - Aug. 2022

- Memorized over 75+ menu items and created custom drinks for over 250 customers per shift
- Executed customer orders including milk tea and slush drinks, seasonal offerings, and over 10 food options
- Delivered friendly customer service all while remaining calm during periods of high volume rushes, achieving 100% customer satisfaction

**Alameda Education Foundation (AEF)** – *Alameda, CA*

Sept. 2018 – May 2019

School Sport Events Gatekeeper

- Generated sales production by selling entrance tickets to 100+ spectators per week
- Maintained a positive and friendly attitude by greeting spectators and answering questions, resulting in 25% more satisfied spectators
- Utilized basic math skills to operate a cash register, resulting in over 95% of spectators receiving correct change

## VOLUNTEER EXPERIENCE

---

**Alameda Education Foundation Summer Internship Program** – *Alameda, CA*

Summer 2018; Summer 2019

Summer Camp Intern

- Oversaw 100+ young children in the program and provided hands-on assistance to students who needed extra help
- Implemented extra supervision for camp participants by assisting camp instructors, resulting in 25% less students left behind

## HONORS & AWARDS and SKILLS & INTERESTS

---

**Honors & Awards:** Honor roll (2018-2021), Superintendent's Award for Community Service (2021)

**Technical skills:** Basic coding skills, Google Suite, Zoom, Microsoft Office

**Interests:** learning new languages through mass media, listening to music to boost my creativity, enjoying nature to improve my mental health, watching movies to spark my insights, trying new foods