

Kulsoom Ahmad

MIS fourth-year student with strong technical, functional and communication skills. A result oriented, self driven problem solver who collaborates well with others.

Relevant Experience

ACL Digital

Intern

Apps Development Team

2022 June-September

- Build a check-in / check-out system for the Library of an Educational Institution. This system catalogs the library's inventory as well as process transactions (check-in / check outs) with accurate and real time updates to the library book inventory
- Did a successful presentation of the system to the stakeholders, as well as working on deployment, training and adoption.
- **Technologies Used:** Node.js, MongoDB, Heroku, React

Infoglen, LLC

Intern

Tools & Product Team

2021 June - August

- Worked with Engineering and Product teams to build Contract Lifecycle Management (CLM) and People Connect Modules on the Salesforce Platform
- Streamlined and automated the CLM process flow to ensure better invoicing and on-time contract renewals
- Built People Connect Tool help boost employee engagement through a better employee sentiment tracking experience
- Identified the Critical User Journeys to define product requirements and put together the BRD, helped build the Solutions Design document
- Created the Data Model design from the product requirements for these applications
- Worked cross-functionally throughout the project with pilot customers and developers including Engineering, Support/Services, and Product Management in the Requirements/Discovery and User Acceptance Testing (UAT) phases.

Infoglen, LLC

Intern

Business Systems Engineering Team

2020 June - August

- Developed Google form based Timesheet solution, which was integrated with the Salesforce platform through Google Apps Script. This solution helped in better billable hour management, reporting, and billing, resulting in a 50% efficiency gain by reducing manual work and reducing errors.
- Involved in the Project Management activities of the above solution.
- Created a User Guide for a customized CRM software solution built on Salesforce platform, for the Sales Cloud.

Other Computer Science Projects

2022 January - June

- **Password Management App:**
 - Created an app that stores and encrypts passwords for multiple users and multiple log-ins.

Contact

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Education

San Jose State University
BS Computer Science
(2019-2023)

Relevant Coursework

Systems Analysis and Design,
Management Accounting, Globalization of
Business

Software Skills

Salesforce, Apex, Java, Python, CSS,
Javascript, HTML, Bootstrap, App Script,
Wordpress

Professional Skills

Communication, Problem-solving, Time
management, collaboration, Design
Thinking Process, G-Suite, JIRA, Technical
Design Documentation, SCRUM Training

Personal Skills

Spanish Language, Public Speaking, Hard
Working, Team Player

Leadership Initiatives

- Event Coordination Committee: **Muslim Student Association** at San Jose State University
- Organized and represented the Lynbrook High school team at **Netflix's Young Women in Tech** event
- Octagon Volunteer Club Office Holder (4yrs) and **President** (1yr) at Lynbrook
- Presented Award-Winning Poem at San Jose Rotary Club Annual Luncheon.

- **Technologies Used:** Java, JavaFX for front-end development, File Type Databases for data storage.
- **Token Collection Game (Java):**
 - Moveable sprites, collectible tokens, roaming and homing enemies, leaderboard function.
 - **Technologies Used:** AWT & Swing for front-end work.

