

# Long Nguyen

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## About Me

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I am a 3rd-year student at San Jose State University, pursuing a degree in Business Administration with a concentration in Management Information Systems. My academic journey and work experience have equipped me with a diverse set of skills, particularly in data analysis, Tableau, SQL, Excel, and PowerBI. I believe every piece of data tells a story, and I'm passionate about using these stories to drive business success. With my background in MIS, I serve as a bridge between technology & business especially in transforming data into actionable insights that solve real-world challenges. By leveraging data analysis and visualization, I aim to drive strategic decisions and enhance business performance.

## Education

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### San Jose State University

B.S. Business Administration, Management Information Systems

Expected Graduation: Dec. 2026

### Piedmont Hills High School

Graduated: June. 2022

- **Relevant Coursework:** Fundamentals of Management Information Systems, Business Programming (Python), Financial Accounting, Managerial Accounting, Macro/Micro economics, Business Statistics, Business Mathematics
- **Certifications:** Certified SQL Developer | W3schools.com

## Experience

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### Team Member

05/2023 - Current

### Blaze Pizza | San Jose, California

- Engaged with 25+ customers per hour, utilizing the POS system for accurate transactions and ensuring a seamless dining experience through efficient service and menu knowledge.
- Collaborated with a team to produce 40+ pizzas per hour in a fast-paced environment, maintaining a positive workflow and consistently meeting high customer demand.
- Demonstrated exceptional attention to detail by adhering to recipes and food safety standards, consistently upholding health regulations to provide a safe and hygienic kitchen environment for both staff and customers.

## Projects:

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### Pizza Sales Data Analysis and Visualization Portfolio:

- Created a comprehensive database inspired by my experience at Blaze Pizza, enabling efficient tracking of sales, customer interactions, and inventory management, which enable precise data tracking.
- Utilized SQL queries to extract key performance indicators (KPIs) and actionable insights from raw data, identifying top-performing products and customer trends. Discovered that the top 5 customers accounted for 25.36% of the total revenue of \$898.37.
- Transformed raw data into an Interactive Power BI dashboard by leveraging DAX to calculate key metrics and visual insights into sales performance and monthly trends. Highlighted April as the peak sales month, with \$221.82 in revenue, supporting data-driven decision-making and operational efficiency

## Skills:

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**Technical Skills:** SQL, PowerBi, Python(Pandas), Tableau, Data Cleaning, Financial Reporting/Analysis, Statistics, Google Suite (Drive, Sheet, Docs), and Microsoft Excel.

**Soft Skills:** Communication, Teamwork, Time Management, Leadership, Adaptability, Problem Solving, and Customer Service

