

Marcelo G. Bedoya
9697 Ashby Way
San Ramon, CA 94583
510-931-0501

I want to delve into the real-world applications of what I have been studying and collaborate with team members from whom I can learn and grow.

Work Experience



October 2019-Present
Sales Associate

- Provide a great customer experience for all who come to purchase or browse in the store.
- Knowledgeable and up to date with products carried in the store, (ski, snowboard, camping equipment, etc).
- Put together all web orders, troubleshoot and find solutions if merchandise is not available.
- Organize areas of the store based on seasonality: winter sports, summer activities. Help out on any small projects that management puts forth.
- Manage and handle the scheduling in the ski shop.



October 2018-June 2019
Sales Associate

- Provide optimum customer service and purchase experience; answer questions regarding merchandise and technical requests pertaining to snowboarding or ski equipment.
- Maintain an organized store keeping all clothing and equipment tidy and stocked on the racks; clean up dressing rooms and restrooms.
- Help customers with rental equipment by providing knowledge regarding sizing and comfort, finalizing the rental sales with the required contracts. Provide customers and sales team with support during extremely busy periods pertaining to winter rentals and requests.
- Keep all paperwork organized and help with inventory numbers.

Volunteer Work



2011 to 2016, Rebuilding Together Oakland

I was responsible for handing out snacks and lunch to volunteers. Also, I was given a list of supplies and would get all the project work bins organized with the required tools and supplies. Or after the projects were done, I would have to put all the supplies back into inventory.

Interests

Learning new things, travelling, reading about weird and interesting new studies done around the world, skiing.

References available upon request