## Marco-Antonio Chavez

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#### **EDUCATION**

# **San Jose State University | Lucas College of Business –** B.S in Business Administration, Management Information Systems

January 2024 - December 2025

- Currently enrolled at San Jose State University with the intention of graduating with a Bachelor's Degree in Business Administration, Management Information Systems
- Business classes learning the basics of Accounting, Economics, and Business leadership
  including: creating balance sheets and income statements, analyzing the U.S economy, and
  discussing real-world examples of business practices
- Technology classes that teach the technical skills necessary for a business in today's digitized world including: Fundamentals of Management Information Systems, Database Management Systems, Business Programming with Python, and Networking & Data Communications

#### Universidad De Monterrey - ISEP Exchange Study Abroad

August 2024 - December 2024

• Spent the fall semester of 2024 in Monterrey, Nuevo Leon, Mexico taking business administration, language, and culture classes with peers from around the world

#### **De Anza College** — Associate Degree for Transfer in Business Administration

September 2022 - December 2023

 Associate Degree for Transfer in Business Administration with the intention of transferring to San Jose State University for Bachelor's Degree in Business Administration, Concentration in Management Information Systems

#### **EXPERIENCE**

### **Service Industry, Philz Coffee** — *Barista*

April 2022 - July 2024

- Provided exceptional customer service by creating a welcoming and friendly environment.
- Engage with customers to recommend blends and educate them on Philz Coffee offerings.
- Maintain cleanliness and organization of the workspace while adhering to food safety standards.
- Handle transactions efficiently and assist in stocking and inventory management.
- Work collaboratively with the team to ensure smooth daily operations.

#### **SKILLS**

- Customer service
- Cash handling
- Written and verbal communication
- Microsoft Office
- Google Workspace