
Mateo Espinoza

Fremont, CA 94536 • mateoespinoza3679@gmail.com • (510) 565 -6435

<https://www.linkedin.com/in/mateo-espinoza11/>

Summary

Management Information Systems student (GPA: 4.0) with experience in security operations and client-focused IT projects. Skilled in Python, SQL, Tableau, and Agile project management. Seeking summer internship opportunities in business analytics, information security, or IT systems management. Strong sense of leadership, problem-solving, and ability to connect business needs with technical solutions.

Education

San Jose State University

Management Information Systems. GPA: 4.0

San Jose, CA

Expected May 16, 2027

Relevant Coursework: Systems Analysis and Design, Database Management System, Python Programming, Fundamentals of Business Analytics.

Projects

Laruce Studios Mobile App

- Collaborated with a team of four to design a custom mobile app for a luxury barbershop client, focusing on a high-end user experience for brand differentiation and customer retention.
- Conducted client consultations to identify pain points and developed a tech-driven solution to cut scheduling time by 80% by removing the possibility of double bookings and adding a system to improve the flow of walk-in appointments.
- Utilized Agile project management (Jira) to organize tasks, manage sprints, and meet critical deadlines efficiently.

AI For Social Good

- Leveraged Google Collab and Python data analytics libraries to analyze 10,000+ sales records to make a value-added business recommendation.
- Designed an AI-powered solution for a social problem and pitched it to 5 industry professionals and received positive feedback on feasibility.

Experience

Ross

Fremont, CA

Store Protection Specialist

November 2023 - Present

- Tracked and analyzed theft trends to improve security protocols, which led to a reduction of 50% in shrinkage.
- Responded to incidents involving conflicts (theft, fraud, and altercations), skills applicable to IT risk management and incident response.
- Trained and mentored new hires on store security protocols, CCTV monitoring, and incident reporting.
- Actively reduced operational shortage by preventing an average of 20+ units of loss per month using store security systems (CCTV, communication tools), contributing to improved store profitability and a reduction in fraud and shrinkage.

DECA Inc.

San Ramon, CA & Anaheim, CA

Event Manager

January 2023 - February 2025

- Oversaw logistics and operations for competitive events, managing up to 8 judges and ensuring accurate scoring.
- Directed check-in for 200+ student competitors, handling rescheduling requests and real-time issues under pressure.
- Led a team of assistants responsible for check-ins, documentation, and logistical support to minimize delays.
- Proctored written exams under strict adherence to testing protocols, maintaining academic integrity.

Additional

Technical Skills: Python, SQL, Excel, Jira, Tableau

Languages: Spanish (fluent), English (fluent)

Other: Authorized to work for any US employer (no sponsorship required)