

Man Ngo

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Summary

A hard working and creative individual with good problem solving skills. I want to work hard to improve my skill set and learn more about different things.

Skills:

- Customer demographics understanding
- Promotion planning skills
- Relationship building
- Adaptable
- Hardware experience
 - Soldering, Wiring, Hardware issue identification

Experience

Marketing, JP Graphics, March 2021-April 2021

San Jose, CA

- Drove customer interaction across social media, blog and website posts to fuel digital marketing initiatives.
- Updated web pages and social media profiles to reflect proactive strategies and engage customers.
- Increased company recognition by creating engaging content on various social media accounts.
- Monitored and evaluated web analytics to recommend proactive adjustments to strategies.

Technician, Chuck E. Cheese, (April 2022 - October 2023)

- Problem identification with hardware
- Game repair through wiring, soldering, and part replacing
- Assisted in hospitality through helping guests navigate and resolve issues with games increasing guest satisfaction

Education

Silver Creek Highschool, San Jose

Activities and Honors

-Multiple appearances for principal's honor roll in middle school

-Cofounded fundraising group. Accomplished getting fellow students their graduation gowns for free.