

## **Marcel Rassuli**

Tracy, CA | [marcel.rassuli@sjsul.edu](mailto:marcel.rassuli@sjsul.edu) |

Dependable employee seeking opportunity to expand skills and contribute to company success.  
Hard working, ethical and detail-oriented.

### WORK EXPERIENCE:

#### **Client Relationship Consultant, US Bank Tracy, CA (Dec 2022 - January 2024):**

- Informed and educated customers on simple transactions through self-service technologies
- Retained up-to-date knowledge of offered products and services to guide customers on features, benefits and pricing.
- Delivered exceptional service with friendly approach to retain and acquire customers

#### Sales Associate, Marshalls, Tracy, CA (Aug 2019 - July 2021)

- Helped customers navigate store, complete sales, and processed returns.
- Promoted loyalty programs and store credit cards.
- Kept clean, organized and well-stocked checkout areas.
- Trained new retail team members in customer service and company policies.

### EDUCATION:

#### **Bachelor of Science (B.S.): Business Administration**

San Jose State University, San Jose, CA, May 2025

#### **Associate in Science (A.S.): Business Administration**

Las Positas College, Livermore, CA, May 2023

### LANGUAGES:

Farsi

### ACHIEVEMENTS:

Associates in Social and behavioral Sciences Honors

Associates in Mathematics and Science Honors

### SKILLS:

Data Analysis

Python

Microsoft Office

Customer service

