# Miko Tonthat

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#### Education

# San Jose State University

**BS Management Information Systems** 

San Jose, CA Expected 2026

#### • Relevant Coursework:

 Programming, Data Structures & Algorithms, Computer Organization & Architecture, Object Oriented Design, Software Quality Engineering, Software Engineering Process Management, Computer Networks, Operating Systems, Information Security, Engineering Reports, Discrete Mathematics, Public Speaking, Managerial Accounting, Fundamentals of Management Information Systems, System Analysis & Design

### **Technical Skills & Interests**

**Technical:** C, Java, Python, HTML, CSS, Excel, Basic Computer Proficiency, AI Prompting, SQL **Soft Skills:** Customer Service, Communication, Problem Solving, Adaptability, Collaboration

Language: English & Vietnamese

Interests: Weightlifting, Pickleball, Hiking, Video Games, Reading

# Experience

Chuck E. CheeseSan Jose, CATechnicianJun 2022 – Dec 2023

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- Delivered customer support and problem resolution on malfunctioning equipment.
- Maintained high productivity through preventive maintenance and fast troubleshooting.
- Collaborated with cross-functional teams to ensure smooth operations.
- Provided friendly, effective service to children and families.

# **Leadership & Activities**

#### **Vietnamese Student Association**

San Jose, CA

Volunteer

Aug 2019 – Jul 2021

- Volunteered at campus events such as food stands, contests, etc.
- Worked closely with club members to coordinate group tasks

# **College Connection Academy**

San Jose, CA

**Community Service** 

Aug 2016 - Jul 2018

- Collaborated with volunteers to streamline document processing and workflow
- Organized and verified accuracy of administrative documents and records
- Supported head teacher in improving efficiency of classroom operations

# **Projects**

### Fitness App using Dart, C++, and Firebase (Cross-Platform)

- Developed a cross-platform fitness tracker app using Flutter (Dart) with backend logic in C++ and integrated Firebase for authentication and data storage.
- Implemented workout tracking, progress visualization, and custom exercise routines across Android, iOS, web, and desktop platforms.
- Collaborated with a team using Git and GitHub, managed multi-platform deployment, and utilized Firebase Cloud Functions for real-time updates and data sync

### CookBook Website using HTML and CSS

- Developed a personal recipe website to document homemade meals with ingredients and step-by-step instructions.
- Structured content using semantic HTML and styled pages with responsive CSS for desktop and mobile devices.
- Organized recipes into categories and added visual consistency through custom fonts, spacing, and color schemes.