3268 Mattos Ave • San Jose, CA 95132 • nataliewhua@gmail.com • 408-800-9307

Education

San Jose State University

San Jose, CA Expected graduation year: 2024 Business, MIS. GPA 3.88

Piedmont Hills High School

San Jose, CA 2016-2020 Member of the Varsity Swim Team, Vice President of S.P.I.N Club

Experience

Agape Learning Center After-School Teacher

San Jose, CA

Februrary 2022- Present

- Assisted students K-8 with their homework
- Observed students' habits and tailored teaching strategies to fit each student
- Maintained discipline in the classroom
- Met with parents on a daily basis to discuss behavioral issues or the progress of their child

S.A.M Singapore Math Tutoring

Trainer/Teacher

San Jose, CA

July 2021- Present

- Aided students K-12 with understanding concepts and solving word problems
- Adapted distinctive teaching methodologies and mentored troubled students
- Communicated with parents about the progress of their child
- Coached new trainers

Online Seller

Mercari

Remote

2019- Present

- Communicated with customers on an on-going basis to answer questions, resolve disputes, provide further details about items for sale, and collect payment
- Proficient with all aspects of shipping, including cost-benefit analysis of shipping options to determine cheapest and fastest options
- Consistently generated sales to keep inventory flowing
- 99% positive feedback rating since 2019 and item return rate 0%

Natalie Hua

Vice President of S.P.I.N Club

2018-2019

- Organized weekly meetings and addressed all upcoming events with members
- Arranged volunteering and fundraising activities such as helping elderly in the nursing home or selling baked treats to raise money for babies in the NICU

Skills and Interests

Technical: Proficient in Microsoft Excel, Google Slides, Zoom **Language:** Proficient in Cantonese (Conversational) **Interests:** Outdoor activities, Marvel