

Nathan Huynh

San Jose, CA 95112 | Natehuynh12@gmail.com | (916) 316-6683

ABOUT ME

An adaptable, goal-oriented student studying MIS at San Jose State University. 4 years of experience in customer relations and food services. Excellent problem-solver with adept communication skills and ability to work effectively in a team

EDUCATION

B.S in Management Information Systems

Expected Graduation: December 2025

San Jose State University, San Jose CA

Relevant Coursework:

COMM-20 - Communications class mastering and improvement of public discussion and public speaking.

BUS-110B - Systems analysis class involving group projects and improvement of project management skills.

SKILLS

Technical: Experience in Java and Python programming. Mastery of customer service and cashier experience. Proficient in Word, Excel, PowerPoint (and Google counterparts), Zoom, and different forms of Social Media (Instagram, Tiktok, Facebook, etc.). Well-versed in Photoshop, Lightroom, and other graphic design software.

EXPERIENCE

Busser, Minato Japanese Restaurant

August 2023 - July 2024

- Maintain restaurant cleanliness and organization, fostering a welcoming and inviting dining atmosphere.
- Coordinate with servers and kitchen staff to streamline efficiency and assistance
- Showcase adaptability and quick thinking to accommodate to the restaurant environment

Sales Associate, Urban Outfitters

September 2022 - December 2022

- Maintained store appearance by organizing merchandise, restocking shelves, and arranging displays to attract customers.
- Processed transactions efficiently at the cash register, handling payments, returns, and exchanges while maintaining a friendly and professional demeanor.

Team Member, Happy Lemon

April 2022 - September 2022

- Mastery of customer service skills, consistently exceeding expectations
- Leveraged effective communication skills to engage with customers, address inquiries, and resolve issues promptly, resulting in increased customer satisfaction and loyalty.
- Demonstrated versatility by efficiently managing various responsibilities, including order processing, inventory management, and maintaining cleanliness and organization within the store.

Shift Lead, Panera Bread

December 2020 - July 2021

- Provided comprehensive training to new team members, fostering their development and ensuring their adherence to company standards
- Demonstrated strong leadership abilities in directing orders and managing drive-through, resulting in increased service speed and accuracy
- Displayed effective communication skills to engage with customers, address inquiries, and resolve issues promptly, resulting in increased customer satisfaction

Barista, Pause Coffee

July 2019 - January 2020

- Managed the cash register, processed orders, and handled payments accurately to maintain efficient service during busy periods.

Nathan Huynh
6104 Blue Dog Drive
Roseville, CA, 95747
Natehuynh12@gmail.com
916-316-6683

February 19, 2024

Hiring Manager
Amazon Data Engineering Team
[Amazon's Address]
[City, State, Zip Code]

Dear Hiring Manager,

I am writing to express my interest in the Data Engineer Intern position at Amazon. As a third-year student majoring in Management Information Systems at San Jose State University, with the skills for leveraging technology to drive business solutions, I am enthusiastic about the opportunity to contribute to Amazon's innovative projects and learn from Amazon's engineers.

My background is rooted in diverse experiences and a commitment to continuous growth. I possess a unique blend of technical and interpersonal skills honed through various endeavors. I was raised in multicultural settings, which helped me develop a strong appreciation for diversity and the capacity to consider things from multiple perspectives. I strongly believe that these skills are crucial for teamwork, adaptation, and problem-solving. Moreover, my involvement in sports, including six years of soccer and four years of tennis, instilled in me the importance of discipline, teamwork, and efficiency—qualities that translate into real-world skills.

Additionally, my musical pursuits as a violinist and pianist for several years taught me discipline, adaptability, and leadership, skills I can apply professionally.

Academically, I've explored different paths—from Aerospace Engineering to Software Engineering and finally to Management Information Systems. This journey has equipped me with a more versatile skillset, blending my technical skills with my business adeptness. I'm drawn to the connection of technology and business that MIS creates because it allows me the most opportunities to utilize my technical expertise and communication abilities.

Looking ahead, I envision myself contributing to major projects at Amazon, leveraging my expertise to address complex challenges and innovation. I am excited about the prospect of working alongside industry leaders and expanding my network within the Amazon environment. Thank you for considering my application. I am eager to bring my perspective, skills, and enthusiasm to the Data Engineer Intern role at Amazon. I am available for an interview at your earliest convenience and look forward to discussing how I can contribute to your team.

Regards,
Nathan Huynh