

Nhi Pham

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CAREER OBJECTIVE

Motivated and organized member looking for an open position in Financial area. Able to work with team members with fast thinking and strong in decision-making

EDUCATION

Bachelor of Business Administration, MIS May 2024
San Jose State University, San Jose, CA, N/A

AA Degree, General Studies Health Science May 2021
Evergreen Valley College, San Jose, CA, 3.8

High School Diploma May 2017
Andrew P. Hill High School, San Jose, 3.8

SKILLS

- Bilingual: English and Vietnamese
- Stocking and replenishing
- knowledge of USDA, food safety and hygiene standards
- Software knowledge :Microsoft Office Suite (Word, PowerPoint, Excel), Python Programming
- Management of minimum of 15 employees
- Experience in inventory management and quality control
- Flexible to work weekends and holidays shift regularly
- Able to access all area of building (stairs, gangways safely and without limitation)
- Utilize proper receiving, handling on all products

EXPERIENCE

Barista, Aqua T LLC-, Cashier, San Jose, CA November 2017 - Present

- Prevent infections and maintain store professionalism by sanitizing work areas and customer areas every 1 hour
- Memorize ingredients and recipes for more than 30 specialty beverages
- Coordinate with team member to build new menu, and make more than 200 drinks
- Maintain supply levels in counter and customer areas to meet typical demand and inventory supplies every 1 week
- Analyze customer requests and create personalized beverage help to increase 20% of sale
- Train and coach new trainees to maximize team performance by 50%
- Serve more than 60 beverages per day with consistent quality
- Solve complex problems and work with customers to ensure all discrepancies are resolve quickly

PROJECT EXPERIENCE

Vietnamese Student, VSA October 2016 - May 2017

- Coordinated globalization project with cross-functional trainees across US and Vietnam; trained team of 30 students
- Organized 10 music shows on holidays occasion for students to socialize with others

EXTRA-CURRICULARS

Badminton, Andrew P. Hill High School, San Jose, CA February 2014 - May 2017

- Represented Andrew Hill badminton team to win 3rd place in tournament
- Experienced in coaching players during tournament for 1 year
- Lead badminton team to won 2nd placed in CCS Tournament 1 time