

# Phuong Mai Nguyen

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## OBJECTIVE

Emerging information system professional seeks to resolve business problems using innovative technology

## EDUCATION

### San Jose State University, San Jose, CA.

Expected August 2027

Bachelor of Business Administration, Management Information System Concentration, BS

- Relevant coursework: Database Management Systems, Introduction to Operations, Technology, and Management, Fundamentals of Management Information Systems, System Analysis and Design, Networking and Data Communications

## SKILLS

- *Languages:* English, Vietnamese
- *Technical skills:* Microsoft Office, Google applications
- *Certifications:* HubSpot Marketing Certification

October 2024

## ACADEMIC EXPERIENCE

### Undergraduate Research, University of Portland

August 2023 – May 2025

- Collaborated with professors, Gresham government workers, and fellow researchers to perform audits and collect data on households' recycling contamination levels, resulting in a case study.
- Organized and analyzed data of over 1,000 samples using statistical tests in Excel to identify meaningful patterns in residents' recycling behavior, contributing insights to a comprehensive research paper.
- Presented the research in 2 public meetings to examine the project with peers and professors, spreading awareness on the issue on campus.

## WORK EXPERIENCE

### Accounting Co-Pilot, University of Portland

August 2024 – May 2025

- Planned and led weekly study sessions to strengthen students' accounting skills, leading to students' improved academic performance and analytical abilities.
- Assisted accounting professors in enhancing student learning through tailored support, fostering a more engaging and effective learning environment.

### Wellness Ambassador, University of Portland

August 2024 – December 2024

- Connected with the Health Center and other departments monthly to research and plan events promoting students' awareness of health programs and activities.
- Answered students' questions regarding the Health Center's policies and benefits during tabling events, encouraging students' access to the center's services.

## ACTIVITIES

### Member, Management Information System Association (MISA), SJSU

August 2025

### Member, Mock Trial Team, University of Portland

August 2024 - May 2025