

# RAAJAN BRAR

San Francisco, CA

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## Experience

### San Francisco 49ers

*Business Strategy Intern*

Aug 2023 – Present

Santa Clara, CA

- Increase satisfactory user-experience of mobile ordering by collecting feedback, educating customers, and refining the process WoW
- Deliver exceptional customer service to over 400+ users per game day; collaborated with 7+ colleagues to conduct setup 2 days prior to game
- Ensure handheld devices used during game day met quality assurance, minimizing user experience issues

### Securitas - Intuit

*Security Supervisor*

Dec 2021 – Aug 2023

Mountain View, CA

- Ensured security of building by doing patrols, escorting visitors and creating end of day reports; promoted to supervisor within 6 months
- Led daily meetings to identify gaps in existing process; increased efficiency by 10% through patrol map updates and end of day reporting changes
- Managed team of 7 guards post-promotion, created guard schedules, managed daily incident reporting and crafted on-boarding documents

### FedEx

*Package Handler*

June 2021 – Aug 2021

Newark, CA

- Partnered with team of 3 to accurately scan packages and distribute efficiently and quickly inside appropriate truck with no error
- Utilized time management skills to ensure packages were lifted off belt in a timely manner while warranting no backlog; worked double shifts during holiday season
- Met daily divisional goals of 97% by independently handling, on average, 100 packages per hour; retaining top handler week over week for 15 weeks

## Projects

### SWOT Analysis | Excel

Jan 2023

- Created SWOT analysis for Fortune 500 company through extensive research and LinkedIn outreach; presented findings of increasing external vendor usage to class of 250
- Led team of 3 through the project management cycle, created weekly meetings, updated work tracker, and led project to finish line on time

### Forecast Calculation for Nike | Excel

Oct 2023

- Oversaw the research of multiple year's 10K reports in order to forecast 2024 and 2025 finances; built dashboard within Excel and presented findings to class of 250
- Led team of 5 to ensure project met all deadlines, work was split fairly amongst group, and presentation to the class was prepped for

## Education

### San Jose State University

*Bachelor of Science in Management Information Systems*

Expected May 2026

San Jose, CA

## Technical Skills

**Skills:** Leadership, Communication, Project Management, Customer Satisfaction

**Applications:** Microsoft Office, GSuite, Python, SQL