

RAAJAN BRAR

San Francisco, CA

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Experience

San Francisco 49ers

Aug 2023 – Present

Business Strategy Intern

Santa Clara, CA

- Increase satisfactory user-experience of mobile ordering by collecting feedback, educating customers, and refining the process WoW
- Deliver exceptional customer service to over 400+ users per game day; collaborated with 7+ colleagues to conduct setup 2 days prior to game
- Ensure handheld devices used during game day met quality assurance, minimizing user experience issues

Securitas - Intuit

Dec 2021 – Aug 2023

Security Supervisor

Mountain View, CA

- Ensured security of building by doing patrols, escorting visitors and creating end of day reports; promoted to supervisor within 6 months
- Led daily meetings to identify gaps in existing process; increased efficiency by 10% through patrol map updates and end of day reporting changes
- Managed team of 7 guards post-promotion, created guard schedules, managed daily incident reporting and crafted on-boarding documents

FedEx

June 2021 – Aug 2021

Package Handler

Newark, CA

- Partnered with team of 3 to accurately scan packages and distribute efficiently and quickly inside appropriate truck with no error
- Utilized time management skills to ensure packages were lifted off belt in a timely manner while warranting no backlog; worked double shifts during holiday season
- Met daily divisional goals of 97% by independently handling, on average, 100 packages per hour; retaining top handler week over week for 15 weeks

Projects

SWOT Analysis | Excel

Jan 2023

- Created SWOT analysis for Fortune 500 company through extensive research and LinkedIn outreach; presented findings of increasing external vendor usage to class of 250
- Led team of 3 through the project management cycle, created weekly meetings, updated work tracker, and led project to finish line on time

Forecast Calculation for Nike | Excel

Oct 2023

- Oversaw the research of multiple year's 10K reports in order to forecast 2024 and 2025 finances; built dashboard within Excel and presented findings to class of 250
- Led team of 5 to ensure project met all deadlines, work was split fairly amongst group, and presentation to the class was prepped for

Education

San Jose State University

Expected May 2026

Bachelor of Science in Management Information Systems

San Jose, CA

Technical Skills

Skills: Leadership, Communication, Project Management, Customer Satisfaction

Applications: Microsoft Office, GSuite, Python, SQL