

# RAPHAELA CLAUDIA REYES

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## EDUCATION

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### San Jose State University

BS in Business Administration,  
Management Information Systems Concentration (GPA: 2.8)

San Jose, CA

Graduation Date: May 2027

## EXPERIENCE

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### Akbayan Pilipinx American Organization SJSU

San Jose, CA

Intern

October 2024 - May 2025

- Collaborated with team members to plan, organize, and execute cultural events, workshops, and fundraisers that promoted community engagement and awareness
- Participated in team-building activities and weekly meetings to support organizational goals and strengthen collaboration
- Shadowed cabinet and board members to gain firsthand insight into student leadership, event coordination, and advocacy strategies
- Developed leadership skills by taking initiative in projects, contributing ideas, and actively supporting peers in planning and execution efforts

### United Playaz

San Francisco, CA

Summer Youth Staff

June 2021 - August 2025

- Demonstrated leadership by mentoring and inspiring over 150+ underserved youth daily through a youth-led violence prevention organization, encouraging them to pursue brighter futures despite adversity
- Gained a broader perspective serving diverse and underserved populations, enhancing patience, cultural awareness, and interpersonal skills by acting as the trusted adult students turn to for academic and emotional support
- Developed strong team collaboration skills by working with staff to create effective youth engagement strategies
- Demonstrated strong organizational and record-keeping skills by managing academic documentation and coordinating schedules
- Built meaningful connections with youth and families by communicating clearly and empathetically, recognizing that strong relationships are key to program success and excellent customer service

### Goodbyes Consignment Store

San Francisco, CA

Retail Sales Associate

February 2022 - April 2022

- Delivered exceptional customer service by assisting customers, answering questions, and providing merchandise expertise
- Gained valuable marketing and sales experience by promoting clothing, explaining store and dressing room policies, and adapting to customer needs

## ADDITIONAL

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**Languages:** Fluent in English, Tagalog, Kapampangan

**Technical Skills:** Proficient in Microsoft Office (Excel, Powerpoint), Google Suite, Canva, Python