### Robert Tu

(408) 666-5234 | roberttu510@gmail.com

### **Education**

San Jose State University | San Jose, CA

August 2021 - Present (Expected May 2025)

B.S., Management Information Systems

# **Work Experience**

# Central Computers | Sunnyvale, CA

August 2021 - Present

#### **Sales Associate**

- Actively engaged with customers in the selection of computer components and gaming peripherals by
  offering personalized advice and recommendations, resulting in informed purchasing decisions and
  enhanced satisfaction.
- Assisted customers in diagnosing and resolving technical issues on their computers, leaving them satisfied.
- Responsible for delivering high-value items to large corporations, consistently ensuring a safe and secure delivery.

# Verity Taskforce | Bay Area

April 2019 - Present

#### Volunteer

- Actively contributed to a wide range of on-site events including charity work and community events, by assisting with set up and engaging with various people, leading to enhanced community engagement.
- Amassed over 120 hours of community service during high school, achieving the Maroon Cord award as a symbol of exceptional dedication to volunteering.
- Example Task: Responsible for ensuring safe traffic flow at the 2019 Viva Calle San Jose biking event, overseeing 100,000 participants and 6 miles of road closure with clear communication and leadership skills.
- Example Task 2: Participated as part of a four-person team in the 2020 Tết Festival at Eastridge Mall, aiding in setup, cleanup, and grounds cleanliness for an organized event.
- Example Task 3: Assisted in ensuring a smooth and organized sjDANCEco community dance event at Eastridge Mall by guiding leading dancers to their stages and overseeing check-in.

# **Projects**

### **Spotify API Project**

- Develop a program in teams of four that utilizes the Spotify API, enabling users to input credentials and select music categories to get valuable information from them.
- Implemented Python functions to retrieve and process data from the Spotify API, including music category information, playlist details, and various statistics resulting in easy-to-read charts for the user.

## **Skills**

**Programming:** Python, JavaScript **Tools:** Word, Excel, Powerpoint

Hard Skills: Computer Building/Repair, Keyboard Building/Repair

Languages: English (fluent), Vietnamese (conversational)