# **Rothar Ly**

San Jose, CA 95121 • Rothar.Ly@sjsu.edu

## **Objective**

To seek an employment opportunity as a part time IT to utilize my skills and further my education.

### **Work Experience**

## **Housing Choices Coalition, 2015-Present**

San Jose, CA

#### Resident Coordinator

- Provides information, advice and support to enable residents with developmental disabilities to live successfully
- Maintain regular communication about housing needs for resident
- Mediate resident conflicts with other residents of the housing community
- Case Management Practices

### Mission College, 2012-2015

Santa Clara, CA

#### IT Department Lab Assistant

- Service and maintenance campus wide IT system
- Collaborate with peers to implement projects
- Set up and dismantling computer systems
- Train new employees
- Data entry on Microsoft Excel

#### Mission College, 2012-2013

Santa Clara, CA

#### Technology Center Lab Assistant

- Assist students in basic computer needs
- Installing specialized software
- Perform general office duties such as typing documentations, reading emails, and using the internet to search for information.

#### Maple Leaf Donut, 2010-2011

Los Gatos, CA

#### **Baker Sales Associate**

- Assist with purchases and provide customer service
- Ability to suggest, choose, and help locate products based on guest needs and desires
- Clean and sanitize the work area

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## **Education**

## San Jose State University, 2024 - Current

San Jose, CA

B.A. Management Information System

Mission College, 2013 -2023

Santa Clara, CA

A.S. Management Information System

## **Skills**

- Effective communication with coworkers and peers
- Able to identify and solve problems
- Strong leadership skills
- Dependable, enthusiastic, service oriented, and trustworthy
- Proficient in Microsoft (Word, Excel, Powerpoint)
- Computer hardware knowledge