

Roy Wang

San Jose, California | Rwang4872@gmail.com | (510) 241-6197

Skills: Strong Written and Verbal Communication, Product Lifecycle Management, Excel (Break-even Analysis), Agile/Scrum Methodology, Jira, Conversational Mandarin

EDUCATION:

San Jose State University

*Pursuing Bachelor of Science in Business Administration with
Concentration in Management Information Systems
Awards: Notified of inclusion for 2026 President's Scholar Award*

San Jose, California
August 2024-May 2026
GPA: 3.74

DeAnza College

Awards: 2023 Dean's List

San Jose, California
August 2023-May 2024

PROJECTS:

Spartan's Taco Truck Information System

San Jose State University

San Jose, California
January 2025-May 2025

Collaborated with a team of five to design a digital system that enhanced customer experience through real time order tracking and instant feedback via text. Used SDLC and project management tools (Jira, Gantt charts, MS Project) to plan and develop a detailed system mock up focused on reducing wait times and improving service efficiency.

International Business Expansion Simulation

San Jose State University

San Jose, California
January 2025-May 2025

Worked in a team to research and plan a global market entry strategy through a simulated merger and acquisition. Developed new company values, created a bundled product/service for the target market, and analyzed competition using business frameworks. Delivered a full project report, presentation, and promotional video.

WORK EXPERIENCE:

Sizzling Lunch

Shift Lead

Goleta, California
October 2021- August 2023

Oversaw daily operations, ensured high customer service standards, delegated tasks, and monitored team performance. Trained new staff, conducted evaluations, and maintained a safe, organized work environment.

Top Golf

Host

San Jose, California
August 2023 - Present

Provide great customer service by ensuring a welcoming, friendly atmosphere for guests. Manage guest arrivals, accurately assign them to their reserved bays, and ensure all their needs are met promptly.

Event Ambassador

October 2023 - Present

Support the planning and execution of corporate events at our venue. Consistently communicate with company representatives, ensuring clear and consistent communication.