

Roger Thien Vu-Mai

San Jose, CA 95138
rogerv799@gmail.com
(408)784-4830

Authorized to work in the US for any employer

Work Experience

Combat Engineer (12B)

Army National Guard - Petaluma, CA
2017 to Present

1. Activation for the Camp Fire in Butte County. Mission: search and rescue for damaged personal property, remaining people who did not evacuate, and provide support for the local population.
2. Activation for Defense of the State Capitol. Mission: providing security for the Capitol building and the court houses around it. Our goal was to make sure any suspicious activity was reported and any type of rioting will follow the proper order of the use of force required to defuse the situation.
3. Activation for the verdict of the George Floyd case. Mission: standby as a quick reaction force for possible riots.

Barista

Tisane - San Jose, CA
October 2020 to June 2021

This job gave me the opportunity to work many different positions as a barista. Depending on the shift I was tasked on setting up or closing down bars. I did not have an official title, but I did train new workers when they did join our team as well. My final job that I did at the establishment was to mix teas from scratch and maintain the shift line (morning or night).

Task I performed include but not limited to:

- Writing door Door Dash
- Refill tea into dispensers
- Make teas from scratch
- Fulfill orders, give them out to customers and door dash, and maintain good customer service in high paced environments.
- Making sure cleanliness of the stored was maintained or exceed work policy standard.
- Being a team player and setting good morale for long shifts

Food Bank Member/Forklift Driver

County of Santa Cruz - Santa Cruz, CA
April 2020 to September 2020

I was assigned as a food bank worker through the National Guard and performed duties such as: packing food, distributing food, utilizing forklifts to bring produce for volunteers and Guard members to pack, and advanced sanitation.

Host/Meat Slicer

SHABUWAY San Jose - San Jose, CA
January 2020 to March 2020

Shabby is a Japanese theme hotpot place that provides marbled meat and soup. I started out as a meat slicer and sliced meat thinly for the customers to eat. After a few months I was able to train to be a host and welcome customers, set tables up, provide checks for tables, and still perform my meat slicing duties.

Kaiser Volunteer

Kaiser Permanente - San Jose, CA
November 2019 to March 2020

Duties Performed at Kaiser:

- Assisting patients with out processing and getting them to their families outside
- Checking In and Out of patients of the hospital
- Providing snacks and coffee to all of the patients on all floors
- Working reception desk and providing verbal direction to different facilities on the hospital site

Delivery Driver

Pearl River - San Jose, CA
November 2018 to July 2019

Positions: Cashier, Food Bagger, Taking phone calls, and Delivery Worker

Runner, Presenter, Cashier

Wing Stop - San Jose, CA
2018 to 2018

95123 - Crew Member

- Positions: Cashier and Cook
- Working with demanding standards of customer service

Crew Member

Poki Bowl - San Jose, CA
2017 to 2018

4750 Almaden Expy #100, San Jose, CA 95118/ 5700 Village Oaks Dr Ste 10, San Jose, CA 95123-Crew Member

Responsibilities

- Positions: Runner, Cashier, Food Server, Dishwasher, and Cook
- Opening/Closing Store

Education

Associate in Psychology

San Jose City College - San Jose, CA
January 2018 to Present

Skills

- Military Experience
- Delivery Driver Experience
- Driving
- First aid
- Barista Experience
- Cashiering

Military Service

Branch: United States National Guard

Rank: Private First Class

Certifications and Licenses

Driver's License

CPR/AED

June 2021 to June 2023

FEMA

Guard Card

July 2021 to July 2023

Additional Information

Skills

- Excellent oral and written communication skills
- Experience in working long hours(10+)
- Comfortable with working and cleaning in tight/restricted areas
- Demonstrating leadership skills
- Vocal with fellow coworkers and associates
- Participation in advanced government inventory database