

SANG NGUYEN

San Jose, CA 95138 | 408-334-2034 | gnassnguyen@gmail.com

SUMMARY

Highly motivated worker who is always eager to learn new things. Am able to critically think and solve any problems that come my way no matter how challenging. Because of my years of working in the food industry, I know I am capable of cleanliness, taking food orders, customer service, and teamwork to provide a quality experience.

SKILLS

- Flexible Schedule
- Teamwork and Collaboration
- Product Knowledge
- Workplace Safety
- Attention to Detail
- Customer Service
- Heavy Lifting
- Problem-Solving
- Following Instructions
- Organizing Work Stations
- Clear Communication
- Positive Attitude
- Willingness to Learn
- Continuous Development

EXPERIENCE

09/2018 to 12/2018 Team Member

Jamba Juice — San Jose, CA

- Greeting customers as they walked in the door
- Answering any questions they may have about the product they're interested in
- Calmly and patiently taking their orders
- Preparing their drinks or food
- Cleaning after myself to make sure my work space is always clean and ready to go

01/2019 to 05/2019 Team Member

Potato Corner — San Jose, CA

- Worked hard to learn required tasks quickly to maximize performance.
- Upheld high standards of productivity and quality in operations.

06/2019 to 02/2020 Back of House Team Member

Go Fish Poke Bar — Cupertino, CA

- Preparing ingredients and hot orders for the front of house team
- Cleaning dishes consistently during open hours
- Making sure the work space is spotless before closing

03/2021 to 08/2021 Server

One Pot Shabu Shabu — Cupertino, CA

- Greeted customers, answered questions and recommended specials to increase profits.
- Satisfied customers by topping off drinks and offering condiments, napkins and other items.
- Enforced minimum age requirements for consumption of alcoholic beverages by checking identification.
- Increased beverage sales with food and drink pairing suggestions to suit unique customer preferences.
- Arranged place settings with clean tablecloths, napkins and tableware to prepare for incoming guests.

04/2022 to Current Host

Cap't Loui — Cupertino, CA

- Answered telephone to provide dining information and take reservations.
- Accommodated guests with children and special needs to promote comfortable dining experience.
- Collaborated with front of house staff to move tables and adjust seating to accommodate customers.
- Notified server after seating parties in section to facilitate prompt service.
- Cleaned and restocked counter areas, replenished cash drawer and checked server supplies to facilitate operations.

- Resolved customer service and food-related issues to maintain guest satisfaction.
- Managed daily card and cash transactions, maintaining payment records and investigating discrepancies.

EDUCATION AND TRAINING

Expected in 2024 **Bachelor of Arts:** Management Information Systems
San Jose State University — San Jose, CA

05/2019 **High School Diploma**
Andrew P. Hill High School — San Jose, CA

LANGUAGES

English:	Vietnamese:
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Native/ Bilingual	Limited