

Shaan Gill

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EDUCATION

San Jose State University | San Jose, CA

B.S. in Management Information Systems

May 2025

Coursera | Google IT certification

Relevant Courses: Organizational Behavior, Networking & Data Communication

TECHNICAL SKILLS

Programming Languages: Python (Intermediate), C++ (Beginner), Java (Beginner)

Operating Systems: Windows XP/7/10/11, Linux, S

EMPLOYMENT HISTORY

Boiling Crab | Server | San Jose, CA

May 2022 - Present

- Demonstrated strong teamwork and collaboration skills in a fast-paced restaurant environment.
- Effectively managed customer interactions, resolved issues, and ensured a positive dining experience.
- Adapted quickly to changing roles and responsibilities, maintaining high productivity.

McDonald's | Crew Worker | San Jose, CA

September 2021 - January 2022

- Provided excellent customer service, processed orders, and maintained a clean and organized workspace.
 - Developed time management skills by efficiently handling multiple tasks (taking orders and working the register simultaneously) during peak hours.
 - Became employee of the month in September of 2021
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